

ATTACHMENT V.G.3

INTRA-COUNTRY (ICM) MOVES TRANSPORTATION SERVICE PROVIDER (TSP) ELECTRONIC BILL (EBILL) AND PAYMENT

A. ROLES AND RESPONSIBILITIES

The objective of the DP3 is to implement Electronic Bill (eBill) payment processes using the Defense Personal Property System (DPS). The eBill payment process uses a Third Party Payment System (TPPS) as a payment tool to reimburse Transportation Service Providers (TSP) for services rendered; provide information visibility for stakeholders; improve the Defense Finance and Accounting Service (DFAS) and Financial Center (FINCEN) payment and collection process and reduce paper documentation. The eBill payment implements TPPS and DPS at every Personal Property Shipping Office (PPSO) installation and participating TSP for domestic and international shipments. In order to participate in the DP3, TSPs must be Department of Defense (DOD) approved and have a trading partner agreement with TPPS provider. The figure below ([Figure V.G.3-1](#)) is a high-level context diagram of the organizations/stakeholders involved in electronic payment of Personal Property.

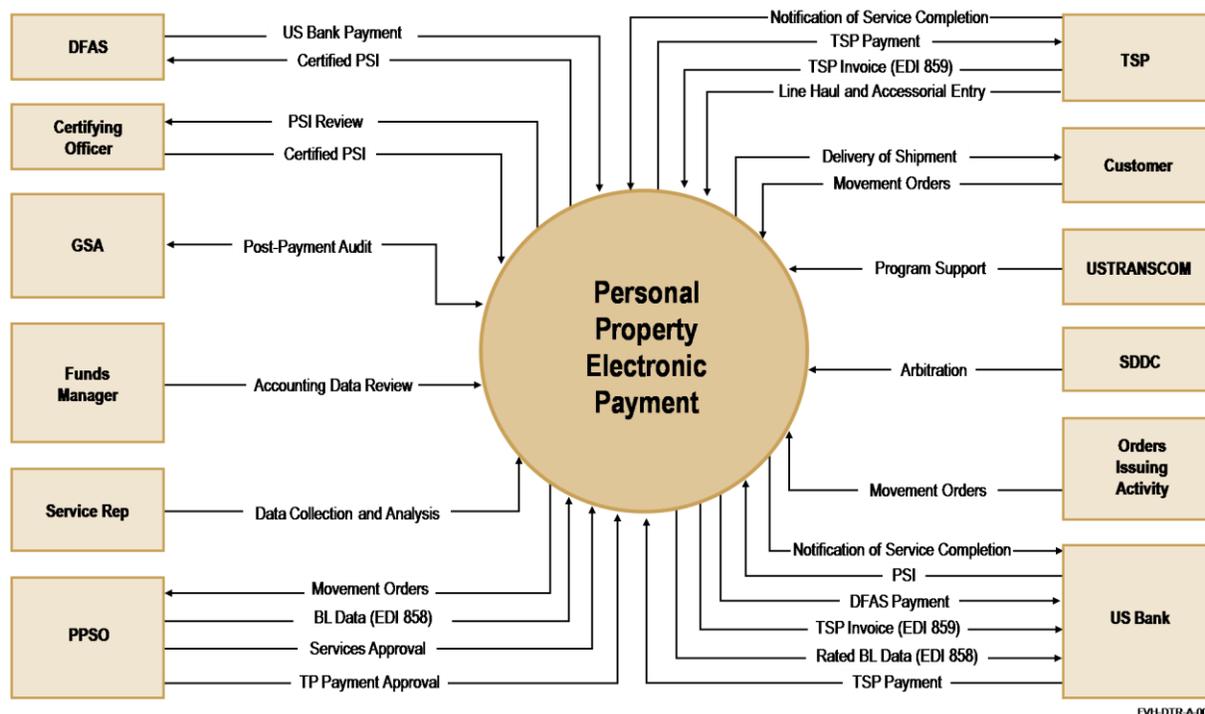


Figure V.G.3-1. Personal Property Electronic Payment Context Diagram

The following is a description of the roles and responsibilities of stakeholders.

1. Order/Authorization Issuing Activity. The Order/Authorization Issuing Activity issues the movement order/authorization to the customer. This activity is responsible for delaying correct, valid, and appropriated accounting information on each order/authorization to include valid Transportation Account Code (TAC) and Standard Document Number (SDN).
2. Funds Manager (FM). The FM is responsible for the funds cited. The FM resolves TAC/Line of Accounting (LOA)/Movement Designator Code (MDC) disputes with Orders Issuing Activity.

The FM ensures sufficient funding levels that permit timely payment of the TPPS Summary Invoice (SI).

3. [Service Representative](#). Services are represented on the implementation team. Each representative is responsible for Service-specific issue resolution, implementation coordination, and analysis. In addition, each Service representative works with the implementation team to make recommendations based on issues identified during implementation efforts.
4. [PPSO](#). The PPSO is responsible for receiving and processing movement orders using DPS. The PPSO provides a BL to the TSP/agent. The PPSO resolves billing disputes with the TSP. The PPSO uses DPS to approve invoices and generate an Electronic Data Interchange (EDI) 858 containing the Line-Haul (LH) and accessorial data, which is rated and sent to TPPS. The PPSO is also responsible for approving TSP payment in TPPS.
5. [TSP](#). The TSP performs required services at origin and destination; picks up the shipment; transports the shipment to destination; provides destination delivery services; provides weight tickets within seven days as well as other supporting documents as required by each individual Service Headquarters (HQ). The TSP submits an EDI 859 invoice, along with Notification of Service Completion (NOSC) to signal a completed invoice. TSPs can also use the web interface in TPPS to build an invoice. The TSP is responsible for entering all accessorial services, weights, actual pickup date, actual delivery date to/from residence origin, destination or SIT facility and obtaining all required pre-approvals. The TSP receives payment from TPPS provider and works with the PPSO to process any credit adjustments via TPPS. TSPs are responsible for the resolution of all invoices in “Audit Exception” status in TPPS.

Documentation requirements are as follows: weighted BL (Gross/Tare/Net/Pro Gear Weights) Weight Tickets, DD Form 619, [Statement of Accessorial Services Performed](#), [Figure V.G.3-3](#), DD Form 619-1, [Statement of Accessorial Services Performed \[Storage-in-Transit Delivery and Reweigh\]](#), [Figure V.G.-3-4](#) and third party approval/invoices.

6. [TPPS Provider](#). The TPPS provider is responsible for issuing payment to TSPs based on the charges that are either automatically or manually approved by the PPSO in DPS. The TPPS provider also generates a SI that is provided to the PPSO for approval and payment. The TPPS provider subsequently receives reimbursement from DFAS/FINCEN.
7. [Certifying Officer \(CO\)](#). The CO, who is designated or appointed by the Service or Coast Guard authority, is responsible for certifying the SI. The CO must be a United States Government employee who does not disburse US Government funds. The CO must print the SI and certify the charges. After reviewing and signing the statement, the CO submits the certified statement to DFAS/FINCEN for payment to the TPPS provider. The CO certifies electronically for FA2 LOAs relayed by DPS to the TPPS provider and prints the hard copy SI with text LOAs.
NOTE: The appointed CO must be a military member, US Coast Guard member or DOD/US Coast Guard civilian employee.
8. [DFAS/FINCEN](#). As the disbursement agency, DFAS/FINCEN receives the certified SIs from the CO and processes the payments to the TPPS provider.
9. [Military Surface Deployment and Distribution Command \(SDDC\)](#). SDDC is responsible for monitoring the accuracy of DPS’s rating engine for personal property shipments and administering the DOD Personal Property Shipment and Storage Programs as directed by the United States Transportation Command (USTRANSCOM). SDDC assists the Services and TSPs in the resolution of disputed charges.
10. [USTRANSCOM](#). Provides program oversight as well as regulatory and statutory support.

11. General Services Administration (GSA). GSA is responsible for overseeing the pre-payment audit, performing the post-payment audits, and conducting administrative reviews. GSA relays their findings for the Services and SDDC's guidance.
12. Customer. The customer receives a movement order/authorization from the Orders Issuing Activity and relays the order/authorization to the origin PPSO. The customer must sign documents as required.

B. IMPLEMENTATION AND PROCESS FLOW

Figure V.G.3-2 presents a step-by-step process flow diagram of the DP3 eBill Payment process. The diagram depicts the participating organizations as rectangles, processes as ovals, and the lines between them as data and information flows. Each process is described following the graphic depiction.

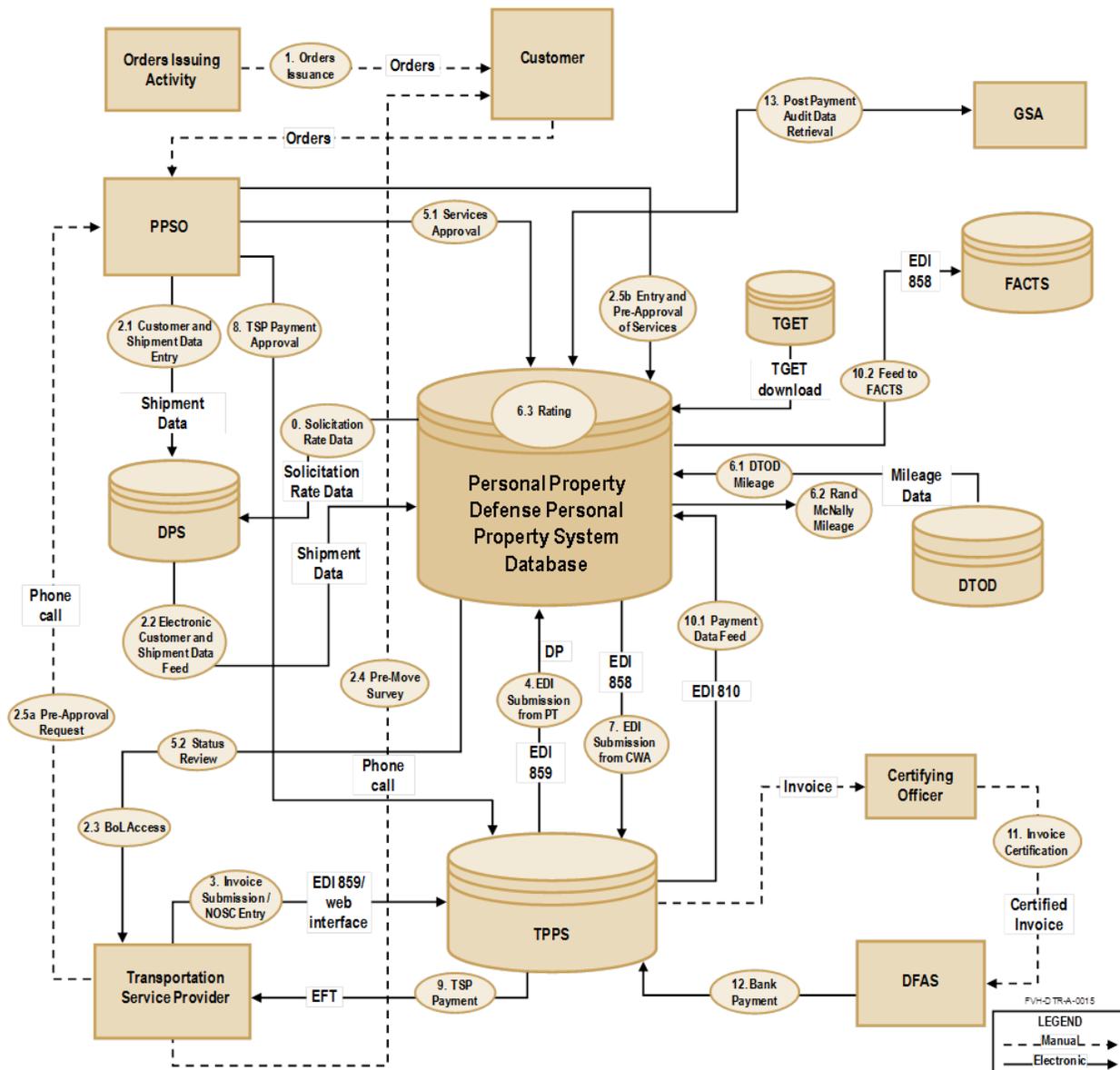


Figure V.G.3-2. Personal Property Electronic Payment Process

1. [Solicitation Rate Data](#). Solicitation rate data is exported from DPS History into the DPS.
2. [Order/Authorization Issuance](#). The Orders Issuing Activity prepares the order/authorization and that activity's funds management office makes sure that the proper accounting data (e.g., LOA, TAC, and MDC) is entered on the orders/authorization. The order/authorization is given to the customer. The customer provides the order/authorization to the PPSO.
3. [Customer and Shipment Data Entry](#). The customer presents the order/authorization to the PPSO. The PPSO enters the shipment and accounting data into DPS. The BL is normally printed by the TSP. If the PPSO prints the BL, the original must be provided to the TSP. Member/employees have the option of self counseling. If self counseling is chosen, the customer must enter the move data and establish their shipment in DPS and provide a copy of their order/authorization to the servicing PPSO.
4. [Electronic Customer and Shipment Data Feed](#). DPS receives downloads from the Transportation Global Edit Table-Revised (TGET-R) and converts appropriation data to FA2 format for each BL received from DPS.
5. [BL Access](#). The TSP and other authorized organizations (for example GSA) can print BLs from DPS via the web.
6. [Pre-Move Survey](#). TSP performs pre-move survey and identifies accessorial services requiring pre-approval (i.e., approved by PPSO before TSP performs services).
7. [Pre-Approval Request](#). TSP must request pre-approvals online via DPS.
8. [Entry and Pre-Approval of Services](#). PPSO enters approval/disapproval within three business days for pre-approval services requested by the TSP.
9. [Invoice Submission/NOSC Entry](#). After delivery to SIT or the residence, the TSP submits an invoice for services provided to TPPS, along with a Notice of Service Completion (NOSC) NOSC indicating the transit status for LHS and accessorial services. The invoice and NOSC can be submitted either electronically in an EDI 859 or manually via the TPPS web interface.

The TSP must provide the weight tickets to the PPSO within seven days after shipment pickup and maintain copies of all supporting documents for audit and dispute purposes (see note below). Documents such as the annotated BL, inventory, and customer signed DD Form 619/619-1, are randomly requested for PPSO review or must be provided to the PPSO as required by Service policy, by either electronic or manual means. If weight tickets are not received by the PPSO in a timely manner, the PPSO places affected line-haul service (LHS) items in a dispute status.

NOTE: Documentation requirements are as follows weighted Bill of Lading (BL) (Gross/Tare/Net/Pro Gear Weights) Weight Tickets, DD Form 619, DD Form 619-1 if applicable, Inventories, third Party Approval/Invoices.
10. [EDI 859 Submission from TPPS](#). TPPS sends the information from the invoice needed for rating to DPS along with a unique TPPS assigned line item identifier.
11. [Services Approval](#). Origin and destination PPSOs must approve or deny the requested services (LHS and accessorial) in DPS. A denied status and note stating why the line item was denied must be given if the PPSO does not agree with the item submitted for payment. The TSP and PPSO must resolve disagreements in DPS, where both origin and destination PPSOs have visibility of the line items submitted for approval. Although, invoice visibility is available to both the origin and destination PPSOs in DPS, the destination PPSO does not have visibility in TPPS.
12. [Status Review](#). TSPs can review approval status of services via DPS' web interface. The TSP can adjust the quantity for the PPSO to review and approve only if all line items have not been approved or denied.

13. [Defense Table of Distance \(DTOD\)](#). DPS transmits the From and To location information to DTOD. DTOD returns the number of miles between the two location points.
14. [Rating](#). After all services on the invoice are approved or denied, DPS rates all line items, and assign a quantity of zero and cost of zero dollars for denied services.
15. [EDI 858 Submissions from DPS](#). DPS feeds an EDI 858 containing data for rated LHS and accessorial services, and denied services (with a quantity of zero and zero dollars) to TPPS.
16. [TSP Payment Approval](#). TPPS compares the TSP cost data against the DPS cost data using the Matching Model with multiple invoices per BL. TPPS “matches” data for each invoice at the line item level. The shipper/DOD side of the transaction establishes the maximum total dollar amount that can be paid to the TSP for an invoice.

If there are services submitted for each side, the shipper and TSP must match costs within the predetermined tolerance on the line item total. TPPS flags invoices as an “Audit Exception” if the line item costs are not within tolerance. If all the invoice line item dollar amounts are equal (or within the tolerance) the invoice is automatically approved for payment.

If an audit exception exists, the TSP must adjust their cost to match the DPS data. After the cost has been updated and matched, the transaction automatically approves. A TSP using EDI 859 for invoice submission has the option to resubmit a corrected EDI 859 with updated quantities and/or rates or use the web interface to make adjustments. No PPSO action is required in TPPS for invoices in the Audit Exception status.

In those cases in which DPS provides an incorrect billing rate, the TSP must match the incorrect rate. TPPS processes the invoice and automatically approves the payment. The TSP must submit a supplemental invoice for the difference between the published rate solicitation and the incorrect DPS billing rate. When billing a supplemental invoice, the TSP must annotate that the line item is a re-bill to correct an incorrect billing rate. This notifies the PPSO that the line item is a re-bill of the difference from a previously submitted invoice. The supplemental invoice must use the miscellaneous item codes, 442A for International and Baggage and 429A for Domestic.

TSP Prompt Pay Interest (PPI) requirements are defined in Paragraph [\(Para\) D](#).

Matching to incorrect billing rates does not forfeit PPI as defined in [Para D](#). If a supplemental invoice is submitted, the 30 day clock starts upon submission of the new invoice. SDDC monitors the items in Audit Exception and publishes metrics identifying TSPs and the number of Audit Exception transactions on a specific date.

TPPS also ensures the total cost of the invoice is less than a pre-determined maximum price threshold. The purpose of this threshold is to flag shipments whose costs are at or above the pre-determined maximum price limit for further review prior to approval for payment. Using historical data, the Services determine the maximum price threshold.

If the line item costs are within the established tolerance, and the total invoice cost is less than the maximum established threshold, TPPS automatically “Approves” payment of the TSP invoice. If the total cost is above the maximum threshold, TPPS flags the invoice as being in “Approval Required” status. The PPSO then must manually approve the invoice for payment on TPPS. No TSP action is required in TPPS for invoices in Approval Required status. The PPSO has three business days to approve invoices in Approval Required status.

Examples of Auto Approval/Audit Exception under Line item Matching:

LH and Accessorial Line Item Tolerance is +/- \$10 (value is purely for example) and Invoice Threshold is <= \$1,500 (value is purely for example)

EXAMPLE #1:

Government Cost	<u>\$1,290</u>
LH	\$1,000
Accessorial A	\$200
Accessorial B	\$900
TSP Cost	<u>\$1,301</u>
LH	\$1,000
Accessorial A	\$205
Accessorial B	\$96
Total cost	< \$1,500
AND Cost difference on individual line items < \$10	
TPPS approves for Payment	

EXAMPLE #2:

Government Cost	<u>\$1,290</u>
LH	\$1,000
Accessorial A	\$200
Accessorial B	\$90
TSP Cost	<u>\$1,307</u>
LH	\$1,000
Accessorial A	\$211
Accessorial B	\$96
Total cost	< \$1,500
BUT Cost difference on Accessorial A > \$10	
TPPS places transaction in Audit Exception	

17. [TSP Payment](#). As invoices are approved for payment, and a NOSC has been submitted by the TSP, the TPPS provider makes payment to the TSP.
18. [Payment Data Feed](#). TPPS feeds actual payment data on each line item to DPS.
19. 5.2.20 Feed to Financial and Air Clearance Transportation System (FACTS). DPS feeds the EDI 858 to FACTS.
20. [SI Certification](#). The CO must print, review and certify the SI and then send the certified SI to DFAS/FINCEN. After the Automated Finance and Accounting Process is fully implemented, the certified SIs must be submitted electronically to DFAS/FINCEN for further processing and payment.
21. [U.S. Bank Payment](#). DFAS/FINCEN pays the TPPS provider the certified SI amount.
22. [Post-Payment Audit Data Retrieval](#). GSA conducts post-payment audits using invoice data from TPPS and data on authorized services and weights from DPS. GSA reserves the right to request hard copy supporting documentation from the TSP to conduct post-payment audits.

C. BUSINESS RULES IMPLEMENTATION

1. [General](#). The TPPS business process model is the Line Item Matching Model. Matching Model with Multiple Invoices per BL: Both shipper and TSP submit shipment price data to TPPS. The shipper's transaction data is submitted via multiple EDI 858 transaction sets from DPS. The TSP may submit their invoices via EDI 859s or manual submission through the TPPS web interface. TPPS assigns a unique line item identifier to each line item in the TSP invoice and sends the amended EDI 859 invoice to DPS for approval and rating. The rated shipper side of the transaction, sent back to TPPS via EDI 858, establishes the maximum line item dollar amounts

that can be paid to a TSP for each invoice. The total dollar amount paid for each BL increases with each additional invoice submitted and paid.

While payment in TPPS is at the invoice level, matching occurs at the line item level. For each invoice, TPPS compares each line item and dollar amount against the line item and dollar amount on the shipper's invoice for that BL. If the line item cannot find a corresponding match or the dollar amounts for matched line items are not equal (or within tolerance), the invoice goes into Audit Exception status. If all line items and costs match on an invoice, the invoice is automatically approved for payment. If the invoice amount is above a preset threshold, the transaction goes in Approval Required status. To facilitate payment for transactions in Approval Required status, the PPSO must manually approve Approval Required status invoices in TPPS.

2. Key Process Business Rules:

- a. Order/Authorization Issuance (1.0). The order/authorization issuing process remains unchanged. The orders issuing activity (e.g. personnel office) prepares the TOD. The order/authorization issuing activity determines the correct appropriation data (e.g., LOA, TAC, MDC) to assign to the order/authorization. If necessary, the orders/authorization issuing activity confers with the FM to ensure that the correct data is entered onto the TOD. The TOD is provided to the customer, who must provide to the PPSO.
- b. Customer and Shipment Data Entry (2.1). As part of the process of counseling the customer on entitlement and shipping options, the PPSO must enter the customer data into DPS for all shipments processed by DPS. The PPSO also enters the accounting information from the customer's order/authorization, (the exact data varies by Service).
 - (1) DPS does not capture the SDN which may appear on a customer's order/authorization (The SDN is critical for all Services in order for the de-obligation of the correct fund citation to occur). As part of the TGET-R functionality incorporated into DPS which translates TACs to LOA, the PPSO must input the SDN in DPS as part of the accounting data if present on the order/authorization into DPS.
 - (2) The weight ticket information must be entered into DPS by the TSP. The TSP must provide the weight ticket to the PPSO within seven work days after shipment pickup. If the weight ticket is not received, the PPSO must dispute the invoice in DPS. If the TSP continues to be non-compliant with the weight ticket submittal, the PPSO must follow procedures as set forth in the Quality Assurance (QA) Business Rules for punitive actions against the TSP.
 - (3) PPSO must enter the origin PPSO and destination PPSO BL Office Code (BLOC) for the shipment. The BLOC is used to identify the site in DPS. If the wrong identifier is used, the wrong PPSOs are assigned shipment view in DPS.
 - (4) The PPSO uses DPS to select a TSP and book the shipment.
 - (5) When notified of a diversion, the origin PPSO must change the final destination location in DPS in order for the correct destination PPSO to be associated with the destination services. The origin location must manage the approvals in DPS, in conjunction with verbal communication to the diverted destination
 - (6) The "Bill To:" field on the BL must contain "TPPS provider" to identify TPPS shipments.
- c. Electronic Customer and Shipment Data Feed (2.2). The TSP normally prints the BL. In the event the PPSO must print the BL document, the original must be provided to the TSP. Printing the BL triggers the feed of data to DPS and TPPS. The BL must be printed immediately after booking to ensure the data is in DPS by the time the pre-move survey is

- completed. TGET-R downloads the appropriation data to DPS daily and converts appropriation data to FA2 LOAs. A conversion failure report is available, upon request, identifying transactions which are missing segments in the LOA and with an indication by transaction whether the EDI 859 has been received.
- d. [BL Access \(2.3\)](#). After the data is in DPS, the TSP can print additional copies of the BL from DPS using a web interface. Other authorized organizations with read-only access to DPS can print copies of the BL data (e.g., GSA, DFAS/FINCEN). TSPs and other authorized organizations with read-only access can download the BL from DPS onto their system as a PDF file and can be attached on an Electronic Mail (e-mail). DPS does not have the functionality to e-mail the BL.
 - e. [Pre-Move Survey \(2.4\)](#). The TSP must contact the customer to complete the pre-move survey and identify accessorial services requiring PPSO pre-approval.
 - f. [Pre-Approval Request \(2.5a\)](#). Requested and approved online via DPS.
 - g. [Entry and Pre-Approval of Services \(2.5b\)](#). The TSP must enter the services requiring pre-approval into the DPS Pre-Approval screen at the time of the Pre-Approval Request. The PPSO must enter both the approved and denied services for reference.
 - h. [Invoice Submission/NOSC Entry \(3.0\)](#). After a shipment has been picked up and delivered to the origin/destination SIT or actual destination, the TSP must submit an invoice for the services performed to obtain payment through TPPS. There are no requirements for the PPSO to sign the DD Form 619/619-1; Customer signatures are required on the DD Form 619/619-1.

CONTAINS INFORMATION SUBJECT TO THE PRIVACY ACT OF 1974, AS AMENDED.

STATEMENT OF ACCESSORIAL SERVICES PERFORMED				OMB No. 0702-0022 OMB approval expires May 31, 2011																																																																																																					
This form is required only when accessorial services are chargeable to the Government. Carrier will enter complete information or "None" in columns. "Unit Price" and "Charge" columns may be omitted when charges are itemized on the Standard Form 1113.																																																																																																									
The public reporting burden for this collection of information is estimated to average 5 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing the burden, to the Department of Defense, Washington Headquarters Services, Executive Services Directorate, Information Management Division, 1155 Defense Pentagon, Washington, DC 20331-1155 (3702-0022). Respondents should be aware that notwithstanding any other provision of law, no person shall be subject to any penalty for failing to comply with a collection of information if it does not display a currently valid OMB control number.																																																																																																									
PLEASE DO NOT RETURN YOUR COMPLETED FORM TO THE ABOVE ORGANIZATION.																																																																																																									
1. GOVERNMENT BILL OF LADING NUMBER		2. DATE OF PICKUP AT ORIGIN (YYYYMMDD)		16. ACCESSORIAL SERVICES																																																																																																					
3. a. NAME OF OWNER (Last, First, Middle Initial)		b. SSN		<table border="1"> <thead> <tr> <th>PACKING, PACK MATERIALS AND UNPACKING (1)</th> <th>NUMBER (2)</th> <th>UNIT PRICE (3)</th> <th>CHARGE (4)</th> </tr> </thead> <tbody> <tr><td>a. DISH PACK</td><td></td><td></td><td></td></tr> <tr><td>b. CARTONS (Less than 3 cubic feet)</td><td></td><td></td><td></td></tr> <tr><td>c. CARTONS (3 cubic feet)</td><td></td><td></td><td></td></tr> <tr><td>d. CARTONS (4-1/2 cubic feet)</td><td></td><td></td><td></td></tr> <tr><td>e. CARTONS (8 cubic feet)</td><td></td><td></td><td></td></tr> <tr><td>f. CARTONS (8-1/2 cubic feet)</td><td></td><td></td><td></td></tr> <tr><td>g. WARDROBE (Not less than 10 cubic feet)</td><td></td><td></td><td></td></tr> <tr><td>h. MATTRESS, CRIB</td><td></td><td></td><td></td></tr> <tr><td>i. MATTRESS (Not exceeding 39" x 75")</td><td></td><td></td><td></td></tr> <tr><td>j. MATTRESS (Not exceeding 54" x 75")</td><td></td><td></td><td></td></tr> <tr><td>k. MATTRESS (39" x 80")</td><td></td><td></td><td></td></tr> <tr><td>l. MATTRESS (Exceeding 54" x 75")</td><td></td><td></td><td></td></tr> <tr><td>m. TOTAL</td><td></td><td></td><td></td></tr> <tr><td>n. TOTAL SUBJECT MAX-PAK \$ /cwt</td><td></td><td></td><td></td></tr> <tr><td>o. GRANDFATHER CLOCK CARTONS</td><td></td><td></td><td></td></tr> <tr><td>p. CORRUGATED CONTAINERS (Special constr.)</td><td></td><td></td><td></td></tr> <tr><td>q. BOXES - WOODEN/CRATES (Not over 5 cu.ft.)</td><td></td><td></td><td></td></tr> <tr><td>r. BOXES (Over 5 cu.ft./not over 8 cu.ft.)</td><td></td><td></td><td></td></tr> <tr><td>s. BOXES (Over 8 cu.ft.) (Gross cu.ft.)</td><td></td><td></td><td></td></tr> <tr><td>t. CRATES (Cubic feet) (Minimum charge:)</td><td></td><td></td><td></td></tr> <tr><td>u. CARTONS, DOUBLE WALL (PPP-B-1364) & TRIPLE WALL (PPP-B-640) (Not over 4 cu.ft.)</td><td></td><td></td><td></td></tr> <tr><td>v. CARTONS (Over 4 cu.ft./less than / cu.ft.)</td><td></td><td></td><td></td></tr> <tr><td>w. CARTONS (/ cu.ft./less than 1c cu.ft.)</td><td></td><td></td><td></td></tr> <tr><td>x. TOTAL PACKING CHARGE</td><td></td><td></td><td></td></tr> </tbody> </table>		PACKING, PACK MATERIALS AND UNPACKING (1)	NUMBER (2)	UNIT PRICE (3)	CHARGE (4)	a. DISH PACK				b. CARTONS (Less than 3 cubic feet)				c. CARTONS (3 cubic feet)				d. CARTONS (4-1/2 cubic feet)				e. CARTONS (8 cubic feet)				f. CARTONS (8-1/2 cubic feet)				g. WARDROBE (Not less than 10 cubic feet)				h. MATTRESS, CRIB				i. MATTRESS (Not exceeding 39" x 75")				j. MATTRESS (Not exceeding 54" x 75")				k. MATTRESS (39" x 80")				l. MATTRESS (Exceeding 54" x 75")				m. TOTAL				n. TOTAL SUBJECT MAX-PAK \$ /cwt				o. GRANDFATHER CLOCK CARTONS				p. CORRUGATED CONTAINERS (Special constr.)				q. BOXES - WOODEN/CRATES (Not over 5 cu.ft.)				r. BOXES (Over 5 cu.ft./not over 8 cu.ft.)				s. BOXES (Over 8 cu.ft.) (Gross cu.ft.)				t. CRATES (Cubic feet) (Minimum charge:)				u. CARTONS, DOUBLE WALL (PPP-B-1364) & TRIPLE WALL (PPP-B-640) (Not over 4 cu.ft.)				v. CARTONS (Over 4 cu.ft./less than / cu.ft.)				w. CARTONS (/ cu.ft./less than 1c cu.ft.)				x. TOTAL PACKING CHARGE			
PACKING, PACK MATERIALS AND UNPACKING (1)	NUMBER (2)	UNIT PRICE (3)	CHARGE (4)																																																																																																						
a. DISH PACK																																																																																																									
b. CARTONS (Less than 3 cubic feet)																																																																																																									
c. CARTONS (3 cubic feet)																																																																																																									
d. CARTONS (4-1/2 cubic feet)																																																																																																									
e. CARTONS (8 cubic feet)																																																																																																									
f. CARTONS (8-1/2 cubic feet)																																																																																																									
g. WARDROBE (Not less than 10 cubic feet)																																																																																																									
h. MATTRESS, CRIB																																																																																																									
i. MATTRESS (Not exceeding 39" x 75")																																																																																																									
j. MATTRESS (Not exceeding 54" x 75")																																																																																																									
k. MATTRESS (39" x 80")																																																																																																									
l. MATTRESS (Exceeding 54" x 75")																																																																																																									
m. TOTAL																																																																																																									
n. TOTAL SUBJECT MAX-PAK \$ /cwt																																																																																																									
o. GRANDFATHER CLOCK CARTONS																																																																																																									
p. CORRUGATED CONTAINERS (Special constr.)																																																																																																									
q. BOXES - WOODEN/CRATES (Not over 5 cu.ft.)																																																																																																									
r. BOXES (Over 5 cu.ft./not over 8 cu.ft.)																																																																																																									
s. BOXES (Over 8 cu.ft.) (Gross cu.ft.)																																																																																																									
t. CRATES (Cubic feet) (Minimum charge:)																																																																																																									
u. CARTONS, DOUBLE WALL (PPP-B-1364) & TRIPLE WALL (PPP-B-640) (Not over 4 cu.ft.)																																																																																																									
v. CARTONS (Over 4 cu.ft./less than / cu.ft.)																																																																																																									
w. CARTONS (/ cu.ft./less than 1c cu.ft.)																																																																																																									
x. TOTAL PACKING CHARGE																																																																																																									
4. ORIGIN OF SHIPMENT		5. DESTINATION OF SHIPMENT		6. a. ORDERING ACTIVITY/INSTALLATION NAME																																																																																																					
7. a. NAME OF CARRIER		b. NAME OF AGENT (Last, First, Middle Initial)		8. SIGNATURE OF CARRIER'S REPRESENTATIVE																																																																																																					
9. DATE (YYYYMMDD)		10. CARRIER'S SHIPMENT REFERENCE NO.		11. AGENT OR DRIVER CODE																																																																																																					
12. PROFESSIONAL BOOKS, PAPERS AND EQUIPMENT (PBP&E) INCLUDED IN SHIPMENT (If not included, write "None")		LBS.		13. STORAGE-IN-TRANSIT (SIT)																																																																																																					
a. STORED AT (1) CITY		(2) STATE		b. SIT SERVICES PROVIDED AT (X one)																																																																																																					
c. IN		d. ORDERED OUT		e. DELIVERED OUT																																																																																																					
f. NUMBER OF DAYS		g. NET WEIGHT		h. REQUESTED DELIVERY DATE (YYYYMMDD)																																																																																																					
i. SHIPMENT ORDERED INTO AND OUT OF SIT ON DATES INDICATED AND AUTHORIZED BY SIT CONTROL NO.		j. WAS STORAGE POINT FOR CARRIER'S CONVENIENCE (X one)		YES NO																																																																																																					
14. REWEIGH CERTIFICATION (If applicable)		a. NUMBER		y. LABOR (Describe service in "Remarks") (Enter number of man hours)																																																																																																					
b. ORIGINAL GROSS		c. REWEIGH GROSS		z. (X as applicable) EXTRA DELIVERY																																																																																																					
d. ORIGINAL TARE		e. REWEIGH TARE		EXTRA PICKUP AUXILIARY SERVICES																																																																																																					
f. ORIGINAL NET		g. REWEIGH NET		aa. PIANO/ORGAN CARRY SERVICE																																																																																																					
16. APPLIANCES SERVICED (Owner/Agent must initial each entry separately.)		OWNER/AGENT INITIALS		bb. ELEVATOR/STAIR/EXCESS DISTANCE																																																																																																					
TYPE a.		MAKE/MODEL NO./MANUFACTURER b.		cc. SERVICING APPLIANCES/OTHER ARTICLES (As itemized and initialed in item 15)																																																																																																					
				dd. OTHER (Describe in "Remarks")																																																																																																					
				ee. TOTAL ACCESSORIAL SERVICE CHARGES																																																																																																					
17. REMARKS																																																																																																									
18. STATEMENT OF OWNER, MILITARY INSPECTOR/TRANSPORTATION OFFICER																																																																																																									
a. MATERIALS WERE FURNISHED/ACCESSORIAL SERVICES WERE PERFORMED		b. SIGNATURE (Do not sign until Carrier has completed column 16(2).)		c. DATE SIGNED (YYYYMMDD)																																																																																																					
AT ORIGIN OTHER (Explain)																																																																																																									
AT DESTINATION																																																																																																									
19. TRANSPORTATION OFFICER CERTIFICATION. I CERTIFY THAT SHIPMENT SERVICES WERE ACCOMPLISHED AS SHOWN BELOW.																																																																																																									
a. SERVICES ACCOMPLISHED (X as applicable)		(3) REWEIGH CERTIFICATION		(6) WAITING TIME																																																																																																					
(1) ACCESSORIAL SERVICES (Listed in Item 16)		(4) THIRD PARTY SERVICES		(7) UNPACKING SERVICE (Baggage only)																																																																																																					
(2) STORAGE-IN-TRANSIT		(5) BULKY ARTICLE CHARGE		(8) OVERTIME LOADING/UNLOADING CHARGE																																																																																																					
b. SIGNATURE OF TRANSPORTATION OFFICER		c. TITLE (Print or type)		d. DATE SIGNED (YYYYMMDD)																																																																																																					

DD FORM 619, MAY 2008

PREVIOUS EDITION MAY BE USED.

Reset

Adobe Professional 7.0

Figure V.G.3-3. DD Form 619 - Statement of Accessorial Services Performed

CONTAINS INFORMATION SUBJECT TO THE PRIVACY ACT OF 1974, AS AMENDED.

STATEMENT OF ACCESSORIAL SERVICES PERFORMED (STORAGE-IN-TRANSIT DELIVERY AND REWEIGH)				OMB No. 0702-0022 OMB approval expires May 31, 2011			
<small>The public reporting burden for this collection of information is estimated to average 5 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing the burden to the Department of Defense, Washington Headquarters Services, Executive Services Directorate, Information Management Division, 1155 Defense Pentagon, Washington, DC 20301-1155 (0702-0022). Respondents should be aware that notwithstanding any other provision of law, no person shall be subject to any penalty for failing to comply with a collection of information if it does not display a currently valid OMB control number.</small>							
PLEASE DO NOT RETURN YOUR COMPLETED FORM TO THE ABOVE ORGANIZATION.							
DISTRIBUTION:		1. ORIGINAL COPY TO CARRIER. 2. COPY TO PROPERTY OWNER.		3. ADDITIONAL COPIES MAY BE MADE FOR CARRIER'S USE.			
1. GOVERNMENT BILL OF LADING NUMBER	2. DATE OF PICKUP AT ORIGIN (YYYYMMDD)	13. STORAGE-IN-TRANSIT (SIT)					
3.a. NAME OF OWNER (Last, First, Middle initial)		a. STORED AT (City and State)	b. SIT SERVICES WERE PROVIDED AT (X as applicable)				
b. SSN	c. RANK OR GRADE	c. DATE IN (YYYYMMDD)		d. DATE OUT (YYYYMMDD)	e. NUMBER OF DAYS		
4. ORIGIN OF SHIPMENT		5. DESTINATION OF SHIPMENT		9. THIS SHIPMENT WAS ORDERED INTO AND OUT OF SIT ON DATES INDICATED HEREON AND AUTHORIZED BY SIT CONTROL NUMBER:			
6.a. ORDERING ACTIVITY/ INSTALLATION NAME		b. LOCATION		SIT IN EXCESS OF 90 DAYS WAS AUTHORIZED (X) <input type="checkbox"/> YES <input type="checkbox"/> NO			
7.a. NAME OF CARRIER		b. NAME OF AGENT (Last, First, Middle Initial)		i. DATE (YYYYMMDD)			
8. SIGNATURE OF CARRIER'S REPRESENTATIVE		9. DATE (YYYYMMDD)		14. REWEIGH CERTIFICATION			
10. CARRIER'S SHIPMENT REFERENCE NO.		11. AGENT OR DRIVER CODE		a. ORIGINAL GROSS	b. REWEIGH GROSS		
12. REMARKS		c. ORIGINAL TARE		d. REWEIGH TARE			
		e. ORIGINAL NET		f. REWEIGH NET			
		g. THIS SHIPMENT WAS ORDERED FOR REWEIGH AND SERVICES WERE ACCOMPLISHED AS SHOWN ABOVE.				(1) SIGNATURE OF TRANSPORTATION OFFICER	
						(2) DATE (YYYYMMDD)	
15. ADDITIONAL SERVICES		(1) NUMBER	(2) UNIT PRICE	(3) CHARGE			
a. LABOR - NUMBER OF MAN-HOURS (Describe services in "Remarks")							
b. PIANO/ORGAN OR EXCESS CARRY SERVICES							
c. OTHER (Describe in "Remarks")							
16. CONSIGNEE'S STATEMENT OF DELIVERY AND LOSS OR DAMAGE							
Notice is hereby given to the carrier to whom this statement of accessorial services performed is surrendered that the shipment was received in condition as shown below and that claim, if any, will be made for the value of such loss and/or damage as indicated.							
a. DESCRIPTION OF LOSS OR DAMAGE				b. ACTUAL OR ESTIMATED WEIGHT			
17. WAIVER Unpacking and removal of packing material, boxes/cartons, and other debris is hereby waived.		a. INVENTORY NUMBERS		b. SIGNATURE			
18. CERTIFICATION. I have received the property described on this form:							
a. FROM (Name of Transportation Company)		b. AT (Actual Point of Delivery)		in apparent good order and condition except as noted above.			
c. SIGNATURE OF CONSIGNEE OR AUTHORIZED AGENT				d. DATE OF DELIVERY (YYYYMMDD)			

DD FORM 619-1, MAY 2008

PREVIOUS EDITION MAY BE USED.

Adobe Professional 7.0

Figure V.G.3-4. DD Form 619-1 - Statement of Accessorial Services Performed (Storage-In-Transit Delivery and Reweigh)

- (1) The TSP must submit shipment transit status (i.e., delivered to SIT, delivered to Destination) and rated invoice data to TPPS via an EDI 859 transaction set (preferred), or via the TPPS web interface.
- (2) The invoice must contain the unique BL for that shipment and the TSP assigned invoice number. The services on the invoice may include LHS and/or accessorial services including SIT data and surcharges (such as fuel and bunker surcharges).
- (3) The TSP must report NOSC of the shipment to TPPS before payment can be made.
- (4) Each service line item must indicate whether it is an origin or destination service. This is used to help DPS identify the PPSO with approval/denial authority.
- (5) All documentation must be maintained by the TSP for six years, so copies (or originals if requested) can be provided to GSA or to the PPSO In Accordance With (IAW) Service policy. GSA reserves the right to request documentation directly from the TSP at any given time.

NOTE: Documentation requirements are as follows: weighted BL (Gross/Tare/Net/Pro Gear Weights) Weight Tickets, DD Form 619, DD Form 619-1, Inventories, third Party Approval/Invoices.

- (6) When an item is billed solely or partially by weight, the TSP must submit to TPPS (either via the web interface or the EDI 859) the billed weight or the actual gross weight for the shipment.
 - (7) For TSPs using an EDI 859 transaction set to invoice into TPPS, receipt and error notification must be in the form of an EDI 997 for acknowledging receipt and/or rejection for syntax errors. An EDI 824 report on the TPPS web site identifies errors from DPS besides syntax.
 - (8) TSPs have the choice of submitting more than one invoice against a single BL; however, LHS service can only be billed once. Additional and/or supplemental LHS charges must be billed using a different line item (LHSADD). Each invoice must reference the BL number and have a unique invoice number.
- i. [EDI 859 Submission from TPPS \(4.0\)](#). TPPS assigns a unique identifier known as the LineIDC for each line item submitted on the TSP's invoice and creates an EDI 859 to be sent to DPS. If the TSP submitted an EDI 859 to TPPS, TPPS inserts a LineIDC into the EDI 859. This same identifier is used by DPS. This identifier is critical in the line item matching process and allows for the same item codes with different quantities (such as Third Party Services, TSPs) to match and pay successfully on an invoice.
 - j. [Services Approval \(5.0\)](#):
 - (1) The origin PPSO of record and destination PPSO(s) of record both have access to the shipment data in DPS.
 - (2) With the exception of services which are automatically approved (e.g., bunker surcharges, fuel surcharges), a service line item is assigned an approval status of Pending when it is created in DPS.

NOTE: Services approved at origin are not automatically approved for destination. Example: long carry may be required at origin but not necessary at destination
 - (3) In DPS, the PPSO is able to view a list of all shipments for which it is the origin or destination PPSO and shipments that have at least one service line item with an approval status of Pending. The PPSO may view the list of services that have been submitted by the TSP. The PPSO can filter the view by status to show only Approved, Denied, In

Dispute, Updated, or Pending service line items. The PPSO must input notes in DPS whenever a line item is denied with a reason explaining the denial and when a line item is disputed with the reason for the dispute. The PPSO must request additional information for line item charges in dispute status. As part of the notes, the PPSO must indicate the information is needed in seven calendar days or the charge will be denied.

- (4) DPS automatically sends two notifications per day to the PPSO BLOC e-mail address for items in DPS requiring approval. The PPSO has three Government Business Days (GBDs) in which to assign a status of Approved, In Dispute, or Denied to items within an invoice. PPSOs are defined as either origin/destination based on shipment origination and final destination.
 - (5) A random sample of the invoices may be request for PPSO review before approval of the invoice can take place.
- k. Personal Property Statistical Sampling Methodology for Documentation Review:
- (1) The eBill payment process encompasses EDI invoices sent from TSPs via TPPS to DPS. The invoices in DPS are approved or denied by the TO/PPSO rated in DPS and sent via EDI 858 to TPPS for payment to the TSP. GSA has certified the internal controls of DPS meet prepayment audit requirements. An overall guideline for the administrative examination of disbursement vouchers is set forth in. (<http://www.gao.gov/special.pubs/ppm.html>) (*) **Non-DOD Website.**
 - (2) Until the customer's signature is captured electronically for personal property, statistical sampling of supporting documentation is conducted prior to payment of invoices. The following documentation outlines the procedure for statistical sampling. This methodology is developed for pre-payment examination and is similarly based on the Office of the Secretary of Defense Comptroller and GSA approved CO sampling verification for certifying the SI referenced in the Department of Defense Financial Management Regulation (DODFMR) 7000.14R, Volume 5, chapter 33, Accountable Officials and Certifying Officers for post payment examination. It has been modified for the daily pre-payment invoice approval process in DPS.
NOTE: For invoices under \$2,500, a statistical sampling of supporting documentation is conducted prior to payment of invoices. Invoices exceeding \$2500 must be verified separately.
 - (3) The PPSO must review DPS invoices identified in these procedures for pre-TSP payment statistical sampling and verify the accuracy of the invoice. The sampled invoices must be exact or the PPSO must deny (the service billed was not performed) or dispute (the quantities billed are inaccurate and must be changed by the TSP) the items on the invoice for payment. The PPSO is not required to review invoices not specified in these rules, but must review any known discrepancies or erroneous invoices to ensure whether or not payment is appropriate to safeguard DOD funds.
 - (4) The results of the sampled invoices also provide management officials with trends regarding the types and frequency of discrepancies found on these invoices.
NOTE: Sampling is a manual process.
 - (5) Preparing to Select Transactions for Pre-Payment Review. Before selecting the sample, an estimate must be developed from past data regarding the number of DPS invoices expected to be processed for the current month. The purpose of this estimate is to determine the sample size and sample selection criteria. All DPS invoices are subject to review through this random selection processes, regardless of category or dollar value.

- (6) **Statistical Sampling Plan for Pre-Payment Review.** A systematic method must be used to select the DPS invoices for review provides the approximate sample size based on the estimated total number of invoices for the given month. For example, if the PPSO estimates that approximately 50 DPS invoices will be processed for the day, the sample size is approximately five and the sampling interval would be 11. Next a random start number from 1 to 11 would be selected, for example, three). Starting with the 3rd invoice, every 11th invoice would be selected (e.g., 3, 14, 25) until the entire population has been exhausted and the total sample achieved. The actual sample size may vary from the estimate. After a sampling interval is selected, do not change the size of the sampling interval. At the start of a new month, a different sampling interval may be used based on revisions to the estimated monthly population sizes.

Until DPS is programmed to statistically sample invoices for documentation review, the manual process to randomly sample the invoices pending approval in DPS must be followed, as documented below.

Table V.G.3-1. Sample Chart (Targeted Sample Size = 100)

Daily Estimated DPS Invoices Pending TO Approval	Est. Sampling Interval	Est. Sample Size	Monthly Est. Sample Size (Based on 20 Work Days)
5	2	3	50
10	3	3	67
15	4	4	75
20	5	4	80
25	6	4	83
30	7	4	86
35	8	4	88
40	9	4	89
45	10	5	90
50	11	5	91
55	12	5	92
60	13	5	92
65	14	5	93
70	15	5	93
75	16	5	94
80	17	5	94
90	18	5	100
95	19	5	100

The PPSO/TO must maintain a checklist of BL/Invoice Numbers that have been reviewed for documentation. If multiple invoices occur for a given BL, previously sampled invoices must not be included for additional documentation requests to the TSPs. The documentation for previously sampled invoices must remain on file at the PPSO for additional review.

Table V.G.3-2. Sampled Invoice Checklist

DPS PPSO Checklist					
Sampled Invoices for Documentation Review DD MM YY					
BL Number	Invoice Number	Standard Carrier Alpha Code	Documentation Requested	Notes for Review	Action Taken
			e.g., 619, inventory		e.g., Approved items in DPS

This checklist must be maintained at the PPSO and made available to the CO responsible for post-payment certification of the respective monthly SI. Monthly reports summarizing results of the pre-payment reviews must be prepared by the PPSO and forwarded to SDDC Personal Property Directorate, Service HQ and CO. These reports must include, at a minimum,

- (a) the population size,
 - (b) number of invoices randomly selected and reviewed,
 - (c) number of invoices with errors (returned for correction or supplemental information),
 - (d) reasons for rejected invoices, and
 - (e) recommendation to alleviate or reduce future similar rejected invoices.
- (7) TSPs with web access to all their documentation are posted on DPS invoice in the TSP header notes. The PPSO must click on the TSP header notes, copy and paste the URL for webpage access to see all pertinent documentation.
 - (8) The PPSO must review the line items in DPS with a status of Pending and assign one of the following approval statuses based on the following criteria:
 - (a) Approve: PPSO agrees that the services were requested and performed, and they agree with the quantities.
 - (b) Deny: PPSO disagrees that the services were requested and performed. The PPSO must enter a reason in the Notes field for denied line items.
 - (c) Dispute: PPSO agrees that the services were requested and performed, but disagrees with the quantities, or the PPSO requires additional information or documentation from the TSP before approving the line item. The PPSO must enter a reason in the Notes field for disputed line items.
 - (9) TSPs have access to a downloadable report listing the status of all services submitted to DPS. The status reflects all services approved, denied, in dispute, or pending action.
 - (10) TSPs have access to view the status of line items via the DPS web interface. If an item is In Dispute, the TSP can adjust their quantities. If the quantity is changed, the status changes from In Dispute to Updated. DPS alerts the PPSO via e-mail of items that have been updated by the TSP and require PPSO approval. TSPs cannot modify the quantity of service items that have been approved or denied.

- (11) If it is determined that the TSP is entitled to payment of a Denied item before the invoice is rated and sent to TPPS, the PPSO can change the status to Approved. If the invoice has already been rated and locked from further changes, the TSP may include that item on a supplemental invoice through TPPS.
 - (12) All Disputes must be resolved in DPS since the destination PPSO does not have visibility or approval authority in TPPS.
 - (13) PPSOs must not change the quantities or rates in TPPS unless it is determined that DPS incorrectly rated a line item. TSPs must use supplemental invoices for any disputed claim not resolved in DPS.
 - (14) TSPs must submit supplemental invoices (eBills) for additional items not paid on the original invoice. This allows the destination PPSO to have visibility and approval authority of the charges in DPS.
 - (15) TSPs who owe the Government a refund, must submit a negative supplemental invoice through TPPS for repayment of government overcharges. TSPs must comply with the procedures outlining this process in the Offsets and Funds Recovery business rules found on the SDDC website at:
<http://www.sddc.army.mil/Public/Personal%20Property/Defense%20Personal%20Property%20Program/Phase%20II/Business%20Rules%20Attachments?summary=fullcontent>
then select P: TPPS Offsets CONOPS.
 - (16) DPS sends an e-mail notification to the PPSOs for transactions identified as “services awaiting approval” older than three GBDs. An aging report is available for the Services to determine the average number of days for “services awaiting approval” by PPSOs.
 - (17) If a re-weigh occurs and the weight is lower than the original weight ticket, the new lower weight must be entered in DPS. If the TSP invoice is already received (but not approved) in DPS, DPS recalculates all the cost associated with weight. If the invoice is already approved, the TSP must bill a supplemental invoice using the LHSADD line item.
 - (18) TSP may bill for the reweigh fee at any point after the reweigh, the PPSO must determine if the TSP is entitled to the fee.
- l. [DTOD Distance \(6.1\)](#). For service line items which require the number of miles (e.g., LHS, Delivery out of SIT), DPS transmits the location information associated with the ‘From’ and ‘To’ locations to DTOD, and DTOD returns the number of miles between the two locations for reference purposes. If a PPSO disagrees with the origin or destination location submitted by a TSP, the PPSO must mark the line item as Denied. If the PPSO disagrees with the distance submitted by the TSP, it is marked as In Dispute with Notes and must stay in that status until the TSP updates the distance.
 - m. [Rating \(6.2\)](#). After the PPSO has marked all items on an invoice as Approved or Denied, DPS rates the invoice. Denied line items are assigned a quantity of zero and a cost of zero. Both approved and denied line items are sent in the EDI 858 to TPPS. DPS uses the quantities and location information associated with each service line item to calculate the correct cost of each service line item IAW the rates on file for the TSP. If a line item is approved by the PPSO, and the DPS determines it cannot be rated; 1. DPS assigns a status of Denied and a quantity and cost of zero, and 2. DPS adds text to the notes field indicating it was denied for lack of information.
 - n. [EDI 858 Submission from DPS \(7.0\)](#). DPS feeds an EDI 858 containing data for rated (approved and denied) line items to TPPS. The EDI 858 must reference the BL number as

the key field along with the LineIDC, and the invoice number sent in the EDI 859 from TPPS. The initial EDI 858 sent from DPS for a given BL must be sent as an original EDI 858. As new services are approved and rated, subsequent EDI 858s are sent as incremental update EDI 858s. If a diversion or reweigh occurs, the EDI 858 is flagged so the header level information such as addresses and weights can be updated.

o. TSP Payment Approval (8.0):

- (1) Payment Requirements. At their discretion, PPSOs can assign each individual TPPS user within an office a different maximum dollar amount for TSP payment approval. If the BL price on a shipment exceeds a user's maximum, the user cannot approve the TSP payment.

The TSP payment process begins with the receipt of the NOSC and the shipper and TSP portions of the transaction are matched by the unique BL, Standard Carrier Alpha Code (SCAC) and Invoice Number combination. Actual TSP payment is based on the services provided under the BL. PPSOs must not approve invoices in TPPS in a status other than Approval Required.

- (2) Automatic Approval of Payment. For automatic approval of payment: Invoice and data submitted must match or be within preset tolerances. After the rated shipper's invoice is received in TPPS, it is the TSP's responsibility to update quantities or costs in TPPS to match the data submitted from DPS.

If the quantity of an item was changed or denied in DPS, the TSP must edit their invoice in TPPS or the transaction is placed in Audit Exception status. For denied line items, TSPs must change that item cost and quantity to zero for it to match in TPPS. After the items and costs match, the invoice is automatically approved if the total cost falls below the predetermined maximum threshold.

SDDC, with Service approval, establishes DOD's policy for automated TSP payment approval using TPPS's matching model. This policy is coded into the DOD Business Rule Set within TPPS and all organizations must use this Business Rule Set as the basis for processing transactions.

Para t addresses prompt payment scenarios and business rules.

NOTE: In the manual environment (without automation outlined in the Prompt Pay Procedures in [Para D](#)), SDDC creates eBills in TPPS for those payments that have aged beyond 30 days as a result of Government system or user. PPSO's must approve all eBills.

p. Manual Approval of Payment:

- (1) The origin PPSO must approve for payment the amount they determine the Government is responsible to pay. The origin PPSO must work with the destination PPSO to correctly approve invoices for payment since only the origin PPSO has access to the transactions in TPPS.
- (2) Origin PPSOs must log on each workday to TPPS to review transactions that have a Financial Status of:
 - (a) Audit Exception – No PPSO action is required in TPPS for invoices in the Audit Exception status. Stakeholders must alert SDDC of any rating errors, and be aware of the TSP' responsibilities as outlined in [Para A.5](#).
 - (b) Approval Required - the maximum threshold is below the total cost of the invoice and manual approval is required by the PPSO.

- (c) Hold – the PPSO has placed an invoice on hold requesting further information on the charges.
- (3) For transactions in a status of Approval Required, the PPSO must take one of the following actions within three GBDs after notification of service completion:
 - (a) Approve the payment
 - (b) Place on hold and request additional information from the TSP, using the Notes Section of the transaction
 - (c) Deny payment and record reason in the Notes Section of the transaction.
- (4) After a response is received on a hold, the origin PPSO that placed the hold has three GBDs to approve or deny.

If an invoice matches on cost but is above the predetermined threshold the invoice is in a status of Approval Required. The origin PPSO must manually approve these transactions within three GBDs. The PPSO must check for invoices in this status each workday.

- q. [TSP Payment \(9.0\)](#). The TPPS provider cannot pay the TSP until both the NOSC and PPSO approval (either automatic or manual) are received. The TPPS provider pays the TSP after the PPSO approves the invoice for payment, removes an invoice from hold status, or resolves an eBill. The TPPS provider pays TSP by submitting an EDI 820 remittance to the TSP system and an Electronic Funds Transfer (EFT) to the TSP bank.
- r. [Payment Data Feed \(10.1\)](#). TPPS feeds payment data to DPS using an EDI 810 transaction set. This data is sent monthly at the time of the SI generation due to the ability to change LOAs in TPPS until SI generation. TPPS also transmits the financial EDI 810 data feed to DFAS Expenditure Systems for all payments made. The EDI 810 lists the all line items and the corresponding dollar amounts for each invoice. It also includes the LOA/TAC/MDC and obligation data assigned to each service line item.
- s. [Feed to FACTS \(10.2\)](#). DPS feeds the EDI 858 to FACTS.
- t. [SI Certification \(11.0\)](#). Procedures for the Prompt Payment Act (PPA) and the responsibilities for COs, accountable officials, and review officials are contained in DODFMR, Volume 5, Chapter 33, [Accountable Officials and Certifying Officers](#). Under the terms of the TPPS contract, PPA interest begins to accrue 15 days from the SI availability date. The SI and supporting documentation (detailed SI and customer’s orders) must be certified and arrive at the DFAS/FINCEN payment center by five GBDs following receipt of the SI. This is to ensure the payment center has sufficient time to disburse the amount owed to TPPS. DFAS/FINCEN payment centers are as follows:

Table V.G.3-3. DFAS Financial Payment Centers

Service	Payment Center	Phone Number	Fax Number
Army	DFAS-Indianapolis	317-510-2464	317-510-2397
Air Force (JPPSO North East)	DFAS-Dayton (Denver Network)	937-296-8604 937-296-8347	937-296-8179
Air Force (JPPSO Anchorage)	DFAS-Pacific	808-472-7702	808-472-5827
Air Force - Spangdahlem	DFAS-Limestone	207-328-1605	207-328-1699 or 207-328-1873 (w/ cover page)
Navy	DFAS-Indianapolis	317-510-7814	317-510-3965

Service	Payment Center	Phone Number	Fax Number
Marine Corps	DFAS-Columbus	614-693-0953	866-217-6523
Coast Guard (for non-Coast Guard shipments)	DFAS-Indianapolis	317-510-2464	317-510-2397
Coast Guard (for Coast Guard Shipments)	FINCEN	757-523-6022	

The CO must print the SI after the 15th of the month (next business day, if the 15th falls on a weekend) or when TPPS generates the SI on the TPPS provider web site, whichever occurs later.

The SI must be reviewed and certified by the CO prior to pre-validation of available funds by the DFAS/FINCEN payment office. (The “in-progress” SI is available for review by the CO throughout the month). The overall scope of the review is to ensure that the invoice contains the necessary substantiation and documentation for lawful and proper payment. The CO business rules for SI certification are outlined in Para C. These rules must be strictly adhered as per the DODFMR.

The LOA summarizes transportation charges on the TPPS provider monthly SI. Supporting line item detail is available for review in TPPS. The Expense Distribution Monitor Report or a similar report providing shipment level detail, including but not limited to the SDN and obligation data must be printed for use in the certification process and for submission to DFAS/FINCEN. If the LOA contains the obligation data, it is summarized on the monthly SI for the DFAS/FINCEN use in obligating funds.

The DFAS/FINCEN accounting systems require obligation data to identify a transaction for processing within the system. If the obligation data is not present on the incoming certified billing for a specific line item transaction, the

DFAS/FINCEN paying office must contact the supporting FM or the CO for valid obligation data. Upon receipt of missing obligation data, the DFAS/FINCEN paying office releases funds for that line item transaction.

If the LOA is missing, TPPS assigns “xx” in the LOA field. This field remains open for editing from the BLs receipt from DPS until SI generation. The CO must research instances of missing or inaccurate LOAs throughout the SI cycle period using the Expense Distribution Monitor Report or the SI, correcting the LOA for the respective TSP invoices. After the TSP payment has been processed, accounting data cannot be electronically edited.

After the monthly SI is generated in TPPS, the LOA fields are locked from further edits. The CO can manually correct LOAs on the SI hard copy before sending the certified copy to DFAS/FINCEN.

The CO must review the SI from the TPPS provider to ensure it reflects the actual TSP payments and existing LOAs and Obligation data. The CO must accomplish the pre-payment review of the SI by validating the shipments from the SI against details showing shipment level detail verifying the payment amounts are the same as those on the associated payment settled requests in the TPPS database. Any discrepancies must be immediately provided to the TPPS Help Desk. The CO must correct any LOA or obligation data errors discovered on the SI and/or Expense Distribution Monitor Report and forward to DFAS/FINCEN within five GBDs of the SI availability date.

- (1) Prior to certification of the SI, the CO must review LOAs and obligation data for accuracy.
- (2) If the SI is missing or contains the incorrect shipper's appropriation (LOA/ Obligation data), the CO must contact the issuing order authority to resolve the discrepancy in TPPS. An entry in the Notes component of TPPS must document the actions taken to establish the correct appropriation.

Payment from the Government to the TPPS provider is required in 15 days or less ("net 15 days") from the date the SI is first available (the "Availability Date" field in TPPS). The bank invoice must be certified and arrive at the DFAS/FINCEN payment center by the fifth GBD following receipt of the SI. This is to ensure the payment center has sufficient time to disburse the amount owed to the TPPS provider.

The Army Corps of Engineers (ACOE), Non Appropriated Funds (NAF) and the US Coast Guard (USCG) each have a separate SI generated for their shipments regardless of the origin account holder in TPPS. For example, if a USCG customer moves out of Fort Belvoir, Fort Belvoir PPSO manages the invoices for payment. After the SI is generated, Fort Belvoir's SI does not include that USCG transaction as it must be separated into a USCG statement. The ACOE and USCG have their own payment centers to pay directly to the TPPS provider. NAF SI is paid directly to TPPS from the following location: US Army Community and Family Support Center, P.O. Box 107 Arlington VA 22210.

For USCG installations:

- (1) All non USCG shipments must be generated on a separate SI in TPPS which must be certified by the USCG CO and sent to the FINCEN.
NOTE: This process assumes the correct TAC was entered into DPS and/or TPPS.
- (2) If a USCG move does appear on a SI, the CO must manually enter the TAC for the noted transaction, and forward the complete SI (including the USCG move) to the payment center. DFAS then processes the SI, and recoups the funds as necessary via an intra-governmental funds transfer with the USCG Finance Center. The DFAS payment center also requires the PPSO to submit orders for these moves.

Since the USCG is not a DOD organization, the USCG and the Services have entered into a reciprocal Memorandum of Agreement concerning their PPSOs' approval of payments to the TSPs. Each origin PPSO resolves discrepancies between the BL data and invoice data and approves payment to the TSP on behalf of both the USCG and the Services without regard to whether customer is a USCG or DOD customer.

The CO signs the SI to certify the SI as correct and proper for payment to the TPPS provider. This must be accomplished within five GBDs from the SI availability. Certification means that the SI accurately reflects actual payments made to TSPs in comparison to the Transaction Manager or Expense Distribution Monitor Report. The initial pre-TSP-payment approval process certified each payment transaction as being true and correct. The signed SI and the

detailed statement with the member's/employee's orders are sent by Facsimile (FAX) (preferred) or overnight mail (by traceable means) to the DFAS/FINCEN payment center for that CO. The certified SI and Expense Distribution Monitor Report (or similar detail report) must arrive at the DFAS/FINCEN payment center by five GBDs from the SI availability date.

NOTE: An additional requirement for Navy SI certification is the Prompt Payment Certification and Deduction Form (PPCD). The PPCD is completed and signed by the CO and is submitted each month to DFAS-Indianapolis along with the manually submitted SI. The PPCD is used to identify/clarify payment related information, adjustments, and/or deductions (including TAC/LOAs not provided on the SI) to ensure payments to the TPPS provider are timely and accurate.

The following certification statement must appear on the face of the SI along with signature of the authorized certifying officer:

"Pursuant to authority vested in me, I certify this billing statement is correct and proper for payment, except as may be noted herein or on supporting documents."

 John Doe
 Authorized Certifying Officer

Table V.G.3-4. Summary Business Rules for SI Certification

Condition	Rule
CO prints SI delivered via the TPPS desktop	CO stamps PPA effective date on SI. Under the terms of the TPPS contract, PPA interest begins to accrue 15 days from the SI availability date.
SI not available or CO encounters problems printing SI.	CO contacts TPPS Help Desk. If the SI "availability date" shown on the TPPS statement differs from the actual availability date (due to TPPS system errors) the CO must note the actual Available Date on the statement before submitting to the DFAS/FINCEN payment center.
CO performs pre-payment statement review to ensure statement reflects actual TSP payments.	Review SI Shipment Detail Listing and verify that the payment amounts are the same as those on the associated PAYMENT SETTLED requests in TPPS
CO reviews SI By Accounting Code section of SI to identify any invalid LOAs.	Use TPPS to drill down to transactions for invalid LOAs and use information to contact the PPSO and/or shipment requestor and correct LOA entries. CO has five GBDs to correct the LOAs.
CO determines the SI to be correct and proper.	CO certifies and signs SI and submits it to proper DFAS/FINCEN payment center for their Service by FAX or express Mail (i.e., traceable means)
PPSO or CO discovers overpayment	PPSO or CO effects price adjustment by requesting TSP submit credit invoice or as a last resort create eBill refund in TPPS

u. TPPS Provider Payment (12.0):

- (1) The TPPS provider SI charges must be summarized by LOA. Supporting detail is available in the download details of SI in TPPS.
- (2) If the LOA fails the edit because of the obligation is not established, DFAS/FINCEN contacts the FM to obtain permission to record the obligation. After the obligation is recorded in the accounting system, DFAS/FINCEN processes the payment against the obligation.

- (3) In instances where incorrect TSP billing or overcharges exist, adjustments must be credited/debited to the detail LOA as defined in the business rules covering Offsets and Funds Recovery. This offset is reflective for that months SI.

Table V.G.3-5. Summary Business Rules for Bank Payment

Condition	Rule
LOA fails edit in the entitlement system because of insufficient obligation	DFAS/FINCEN contacts the FM for authority to increase the obligation prior to payment
LOA fails edit in the entitlement system because of no obligation	DFAS/FINCEN contacts the FM to identify the appropriate accounting data, record the obligation and process the payment to the TPPS provider.
LOA fails edit in the entitlement system because of validity	DFAS/FINCEN contacts the FM to identify the appropriate accounting data, record the obligation and process the payment to the TPPS provider.
DFAS/FINCEN receives certified SI	DFAS/FINCEN must provide payment for the SI within 15 calendar days after the PPSO received the invoice from the TPPS provider.

- v. Post-Payment Audit Data Retrieval (13.0). GSA conducts post-payment audits, using invoice data from TPPS and data on authorized services and weights from the DPS. GSA reserves the right to request hard copy supporting documents to conduct post payment audits.

D. CO BUSINESS RULES

Commanders, activity directors, and other personnel of equivalent position of an organization must appoint a CO in writing. Commanders have the prerogative to appoint any qualified individual as a CO. There must be a separation of duties between the PPSO approving invoices in DPS versus the CO certifying the SI for DFAS to pay the TPPS provider. The appointed COs must be a DOD civilian employee or military personnel or a federal civilian employee of a non-DOD agency. Contractors are not eligible to be a CO and COs may not concurrently serve as a Disbursing Officer or Deputy Disbursing Officer.

1. General. The CO must ensure that the DFAS paying offices have the required documentation on file for the appointment. The required documentation is the CO appointment letter and the specimen signature card, DD Form 577, Appointment/Termination Record – Authorized Signature, Figure V.G.3-5. Certification of the SI must be IAW DODFMR 7000.14-R, Volume 5, Chapter 33. To accomplish the tasks outlined below, access to TPPS and the establishment of internal controls within TPPS are under the purview of the CO even if the individual is outside of the PPSO.

Qualifications for COs are located in DODFMR, Volume 5, Chapter 33. Requirements for TSP prepayment audit review are located in 41 Code of Federal Regulations (CFR) parts 101-41, Transportation Documentation and Audit and 102-118, Transportation Payment and Audit; requirements for SI certification are located in the DODFMR, Volume 5, Chapter 33. The extent of the liability of the CO is located in the DODFMR reference. The 41 CFR is available through <http://www.access.gpo.gov/nara/cfr/cfr-table-search.html> (*). The DODFMR is available through <http://www.DOD.mil/comptroller/fmr/>.

The CO must review those TPPS transactions identified for post-TSP payment statistical sampling and verify the correctness of the SI. All TSP payment approval transactions regardless of thresholds and tolerances included in the sample are applicable when reviewing the SI for payment of correct amounts. The sampled transactions must be accurate or correction action must be taken [eBill]. The CO is not required to review other billings not specified in these rules,

but must review any known discrepancies or erroneous billings to ensure the appropriateness of payment and the safeguarding of DOD funds.

The SI must be reviewed and electronically certified in TPPS by the CO prior to submission to and processing by the DFAS payment office. The overall scope of the review is to ensure that the invoice contains the necessary substantiation and documentation for lawful and proper payment. The CO utilizes the TPPS database and relies on information supplied by the accountable official, and works with the FM to ensure:

- a. The SI has complete LOAs for each line item on the SI.
- b. Each transaction has a SDN.

NOTE: Not all Services use SDNs.

- c. The SI certification is completed and received by the DFAS payment center within five GBDs of receipt of the SI.
- d. Complete LOAs and/or SDNs are annotated on the SI or other Service required payment document.
- e. The certified manual SI with the attached detailed SI and member's/employee's order/authorization, for that time period is forwarded to the DFAS paying office for processing; the electronic portion of the SI is automatically sent to the payment center via EDI 821/810 following electronic certification by the CO.
- f. The amount billed and the certified amount is accurate on the SI.

The CO must review the SI from the TPPS provider to ensure that it reflects the actual TSP payments and ensure the detailed amounts identified supporting documentation equals the amount certified on the SI for reimbursement to the Bank. Adjustments for incorrect or erroneous charges must be processed for credit in subsequent billings. The CO must maintain records of such items until their final resolution and documented in TPPS and then processed in a SI. The detailed SI must contain a full LOA, including the SDN if applicable for each LOA to be charged. The CO must provide the SI and customer's orders, electronically if the capability exists. The CO must ensure that the SI or other documentation is annotated with any missing data (i.e., full LOA, SDN) before forwarding to the DFAS.

2. Statistical Sampling Plan:

- a. Preparing to Select Transactions for Review: Obtain a reasonable estimate of the number of TPPS transactions expected to be processed for the current month from past data to determine the sample size and sample selection criteria. All categories of TPPS transactions regardless of dollar value are subject to review through random selection processes.
- b. Transactions Requiring 100 percent Review: Any TPPS transaction that does not contain an accounting classification or contains a partial accounting classification must be reviewed prior to SI certification. Any TPPS transaction over \$2,500 for a shipment or that has had a price variance greater than 30 percent from the original price must be reviewed. Instruct personnel who are authorized to approve TSP payments in TPPS to record all upward price adjustments in the journal entry section of the transaction. No transactions requiring 100 percent review may be included in the transactions sampled for post-payment verification.
- c. Selecting the Sample of Transactions for Post-TSP Payment Verification: The Sampling Size/Interval Determination chart provides the approximate sample size based upon the estimated total number of transactions for the given month. For example, if the PPSO estimates that approximately 2,000 TPPS transactions will be processed for the current month, the sample size would be approximately 95 and the sampling interval would be 21. A

random start number from 1 to 21 would be selected (e.g., 5). Starting with the 5th transaction, every 21st transaction would be selected (e.g., 5, 26, 47) until the entire population had been exhausted and the total sample achieved. The actual sample size may vary from the estimate. After a sampling interval is selected, do not change the size of the sampling interval during the month. At the start of a new month, a different sampling interval may be used based on revisions to the estimated monthly population sizes.

- d. Conducting the Post-TSP Payment Verification on a Statistical Sampling Basis: Conduct the review of the TPPS transactions. Prepare a TPPS Certifying Officer Checklist, or annotate the Expense Distribution Monitor Report for all transactions reviewed and upon completion, retain in the CO file for reference. The CO must compare any available source documentation (i.e., the Movement Request Order) with transactions from other source systems to ensure that input to TPPS was accurate. If there is a deviation from the source documentation or source input and the SI, any journal entries related to the transaction must be reviewed for an explanation of the differences. If the TSP was overpaid, the CO must still certify the SI and direct that an eBill be created to recoup the overpayment. This process must be accomplished within 30 days. Collections against vendors/TSPs no longer in the TPPS system or who have filed for protection under the bankruptcy rules must be accomplished IAW with existing debt management processes (See Volume 10, DODFMR).

Table V.G.3-6. Sample Size/Interval Determination (Target n =100)

Estimated Monthly Population Size	Sampling Interval Size	Estimated Sample Size	Estimated Monthly Population Size	Sampling Interval Size	Estimated Sample Size
100	2	50	3600	37	97
200	3	67	3700	38	97
300	4	75	3800	39	97
400	5	80	3900	40	98
500	6	83	4000	41	98
600	7	86	4100	42	98
700	8	88	4200	43	98
800	9	89	4300	44	98
900	10	90	4400	45	98
1000	11	91	4500	46	98
1100	12	92	4600	47	98
1200	13	92	4700	48	98
1300	14	93	4800	49	98
1400	15	93	4900	50	98
1500	16	94	5000	51	98
1600	17	94	5100	52	98
1700	18	94	5200	53	98
1800	19	95	5300	54	98
1900	20	95	5400	55	98
2000	21	95	5500	56	98
2100	22	95	5600	57	98
2200	23	96	5700	58	98
2300	24	96	5800	59	98
2400	25	96	5900	60	98
2500	26	96	6000	61	98
2600	27	96	6100	62	98
2700	28	96	6200	63	98
2800	29	97	6300	64	98
2900	30	97	6400	65	98
3000	31	97	6500	66	98
3100	32	97	6600	67	99
3200	33	97	6700	68	99
3300	34	97	6800	69	99
3400	35	97	6900	70	99
3500	36	97	7000	71	99

Figure V.G.3-5. DD Form 577, Appointment/Termination Record – Authorized Signature

**Figure V.G.3-5. DD Form 577, Appointment/Termination Record –
Authorized Signature (Cont)**

- e. **TPPS Transaction Review Elements:** The following elements must be reviewed to ensure the transactions have been properly accomplished and that any source documentation and/or source input supports the sampled TPPS transactions. This list can be augmented by other review elements.
- (1) SCAC is correct.
 - (2) Complete accounting classifications are present on the SI.
 - (3) Amount claimed by the TSP is same amount on the shipping instructions.
 - (4) Any adjustments to rate or price are documented via the Journal Entry feature in TPPS or the eBill process.
 - (5) All service rates and charges are clearly identified and authorized on the shipping instructions.
 - (6) SDDC regulations have been adhered to as applies to movement charges billed.
 - (7) Complete TPPS transaction is reviewed for:
 - (a) Fraud, waste, and abuse by the TSP or others involved in the TSP payment approval process.
 - (b) Additional monies the Government may be owed—create an eBill.
 - (c) Irregular or incomplete entries in the Journal Entry feature for that transaction.
 - (8) Notification of the Service and SDDC of any TSP found abusing the fast payment process. For monthly population sizes greater than 7,000, the sampling interval is approximately equal to the population size divided by 100. For example, if the number of TPPS transactions processed each month is approximately 7,500, then the sampling interval is 75, the sampling frequency is 1/75 and the total number of TPPS transactions selected for audit is approximately 100.

Table V.G.3-7. TPPS CO Checklist

TPPS Certifying Officer Checklist Sampled Transactions for the Month of 20XX						
BL Number	TPPS Transaction Reviewed	LOA Appropriate	Supported by TSP Payment	Journal Entry Reviewed	eBill Adjustment	Adjustment \$\$\$

E. INVOICE SUBMISSION, PROMPT PAYMENT AND PENALTY INTEREST PROCEDURES

1. **General.** This program replicates the current program’s billing procedures into an electronic format using TPPS as a payment tool to pay the TSP. eBill provides information visibility, improves the DFAS payment and collection process, and reduces the amount of paper documentation. This section details proper invoice requirements, how PPA interest due to the

TSP is calculated, procedures for calculating the number of days a TSP invoice has been outstanding, and the associated PPI due.

2. [Requirements for a Proper Invoice](#). As documented below.

Table V.G.3-8. TPPS CO Checklist

Circular Requirements	Description	Source
Name of Vendor	Name or SCAC	Vendor Invoice
Vendor Address	United States Postal Service Mailing address	Not required on vendor invoice; already on file at TPPS
Invoice Date	Date of Vendor's Invoice	Vendor Invoice
Government Contract Number.	BL Number	Vendor Invoice
Description	Line item/sub-line item/price/weight/quantity/services rendered by vendor	Vendor Invoice
Shipping and Payment Terms	Conditions outlined in either contract or BL unless otherwise noted.	Not required for Phase I invoices to TPPS
Tax identification number	Vendor's Internal Revenue Service identification	Not required on vendor invoice; already on file at TPPS
Banking Information	Vendor's financial instructions for payment	Not required on vendor invoice; already on file at TPPS.
Contact name	Vendor contact information	Not required on vendor invoice; already on file at TPPS
Other substantiating Documentation	Documentation required to support invoice details, as required NOTE: Air Force documentation requirements are as follows: For shipments processed by an Air Force shipping office: weighted BL (Gross/Tare/Net/Pro Gear Weights) Weight Tickets, DD Form 619, DD Form 619-1, Inventories, third Party Approval/Invoices.	Hard-copy DD Form 619, <u>Statement of Accessorial Services Performed</u> , must be maintained by the TSP and furnished to the Personal Property Shipping Office (PPSO) on demand as required by Service.
Receiving reports information	Certification of service completion	Required on vendor invoice; also known as "notice of service completion". Provided in the EDI 859.

3. [Invoicing Guidelines](#). The following guidelines ensure the TSP submits invoices properly and charges are properly processed in a timely and efficient manner. Normally an invoice must contain more than one line item charge, unless invoice is submitted for supplemental charges. Single item invoices not conforming to the procedures outlined below will be denied. Exceptions to these guidelines must be handled on a case-by-case basis. The TSP must resubmit charges using one of the invoice formats listed in the invoicing guidelines.

- a. All origin SIT charges including LHS with fuel surcharge, and all associated accessorial.
- b. All destination SIT with storage less than 30 days, including fuel surcharge and all associated accessorial.
- c. All destination SIT charges with storage more than 30 days, including fuel surcharge and all associated accessorial. These services can be billed in 30 day increments or the TSP can wait until the shipment is delivered before invoicing.
- d. Partial delivery of destination SIT, including fuel surcharge and all associated accessorial.

- e. Partial and remaining portion of destination SIT, including the fuel surcharge and all associated accessorial.
 - f. Reimbursement invoice(s) (credit invoice).
 - g. Reimbursement invoice(s) with re-invoiced charges (i.e., denied charge(s)).
 - h. Direct deliveries including LHS with fuel surcharge, and all associated accessorial.
 - i. Any denied item code(s) from previous invoicing.
 - j. Any item code(s) that was accidentally left off of the previous invoicing.
4. Guidelines for Application and Calculation of PPI: (Title 5 CFR Vol 3, Chapter III 1315 and DFAS's guidance on the current process)
- a. The PPA clock begins when TPPS receives an invoice in TPPS (Invoice Create Date), either in the form of an EDI 859, or when created using the TPPS User Interface.
 - b. All days referenced are calendar days.
 - c. Proper invoices must be paid within 30 days from date stamp in TPPS to avoid PPA interest.
 - d. Interest is paid based on the number of days exceeding 30.
 - e. If an invoice is deemed to be improper, the TSP is notified by EDI 997 or by the TSP status report from TPPS within seven (7) days of submission. Status codes are used to explain why a TSP invoice is improper.
 - f. Notification of an improper invoice stops the PPA clock. The PPA clock is re-started at zero upon receipt of the corrected invoice. Payment must be made within 30 days from the receipt of the corrected invoice to avoid interest payment.
 - g. If notification of an improper invoice exceeds seven days, subtract the number of days in excess of seven from 30 to determine the time allowed for payment of the corrected invoice.
 - h. Interest is calculated on the paid invoice amount.
 - i. Interest calculations are based on a 360-day year.
 - j. Interest days are calculated from day 31 until the "Payment Settled" date in TPPS.
NOTE: DFAS has pointed out that (per Title 5 CFR Vol 3, Chapter III 1315) the payment date for an EFT payment is the day the payment is credited to the vendor's financial institution. However, in TPPS the EFT date is the date the TPPS provider generates the EFT and the invoice is marked as Payment Settled. This may not be the date upon which the TSPs financial institution is credited. This is based solely upon the Automated Clearing House rules.
 - k. Payments falling due on a weekend or government holiday may be made on the following business day without incurring late payment interest penalties.
 - l. The interest rate is obtained from the Treasury Department (800-266-9667). Late payment interest is calculated at the interest rate in effect on the day after the payment due date.
 - m. An additional penalty payment is owed to a TSP if the late payment interest is not included in the original payment, is not paid within ten days of the actual payment date of the invoice and the TSP makes a written request within 40 days of the original payment (additional caveats are referenced in Title 5 CFR Vol 3, Chapter III 1315). Any additional penalty owed is equal to 100 percent of the original late payment interest but cannot be less than \$25.00 nor exceed \$5,000.

5. Overall Business Rules for Notification of an Improper Invoice:
 - a. All line items on the individual invoice must be approved, denied or disputed in DPS.
 - b. The PPSO must take action within three GBDs on invoices awaiting PPSO action in DPS.
 - c. This three GBD timeframe falls within the required seven calendar day period for notification to the TSP of an improper invoice.
 - d. If this notification exceeds seven calendar days, the number of days between the notification day and the seven calendar days in question is subtracted from the 30 calendar days allowed for payment of the invoice. For example, if an agency receives an invoice on November 1 but does not return it as improper to the TSP until November 13, five days after required, and the agency receives a corrected invoice on November 20, the payment due date is December 15, or five days earlier, if the payment was due 30 days after receipt of a proper invoice.
 - e. Agencies are required to identify all defects that prevent payment.
 - f. The PPSO receives daily emails requesting an action to outstanding invoices in DPS. Also, an Aging Report has been established in DPS to identify transactions to which action is overdue. A TSP status report also exists for transactions in TPPS. This report, sent daily via e-mail, outlines the status of each invoice, (including cancelled invoices) and depicts each line item's quantities and cost as approved in DPS.
6. As-Is Improper Invoice Notification and PPI Clock Usage. The following process flow depicts the points in the process where notification of an improper invoice may occur and where the PPA clock starts and stops.
 - a. Invoice Submission. The TSP submits an EDI 859 Invoice to TPPS or creates an invoice via the TPPS User Interface. TPPS performs edit checks and acknowledges receipt of EDI 859 via EDI 997 (includes notification of error as well). If the invoice is rejected, the clock stops.
 - b. Invoice Relay from TPPS to DPS. TPPS posts the TSP invoice and sends a copy via EDI 859 to DPS. DPS performs edit checks to include validating correct SCAC/BL combination and acknowledges receipt via EDI 997 and/or rejects via EDI 824. Rejected invoices are cancelled in TPPS. The clock stops. The TPPS create date is the start of the clock if there are no DPS rejected invoices.
 - c. PPSO Invoice Approval/Denial/In Dispute: The PPSO receives an e-mail of pending invoices from DPS and approves, denies, or disputes the line items within three GBDs (notification of invalid invoice is required in seven calendar days). The TSPs are required to input the shipment weight information in DPS prior to invoicing. For approved line items, DPS then rates those on the invoice. Denied line items are rated as zero quantity and cost. For approved and denied line items, the clock does not stop in DPS. With regards to disputed line items, the PPI clock stops and restarts at zero when the dispute has been resolved.
 - d. Rated BL Submission. DPS sends EDI 858 of rated BL/invoice to TPPS which then matches the TSP invoice.
 - e. Invoice Modification. If the TSP invoice in TPPS does not match price or quantity to DPS rated BL/invoice, the invoice is in a status of Audit Exception in TPPS. TSPs receive the TSP Status Report via e-mail daily notifying the status of all the invoices in TPPS including those cancelled via EDI 824 from DPS. If there are denied line items, the TSP accepts the partial payment (of the approved line items). The TSP must resolve the denied line items with the PPSO and send a supplemental invoice for those denied items they are entitled to. The clock restarts at zero with the new invoice.

The PPSO and the TSP must resolve any disputed line items in DPS. Upon resolution, the PPSO must approve the line item, which in turn is submitted to TPPS. The line items are only submitted to TPPS as part of the entire invoice, when all line items have been updated to the approved or denied status. At that point, the clock re-starts at zero. The transaction may wind up in Audit Exception in TPPS. The TSP must modify their invoice to match the output from DPS. The clock does not stop while the invoice is in Audit Exception and only stops when the TSP updates their invoice. If the TSP believes the items were denied incorrectly by the rating engine and the original invoice amount and quantities were correct, the TSP must contact the SDDC help desk, initiating the request for PPA interest. These instances are handled on a case-by-case basis and are not automated.

- f. **Invoice Approval**. If the TSP’s invoice amount is above the maximum dollar threshold established by the Services, the transaction is in “Approval Required” status and the PPSO must provide approval in TPPS before the TSP can be paid. The clock does not stop while transactions are in this status.
- g. **Invoice Payment**. If DPS rated BL/invoice matches on price and quantity with the TSP’s invoice then the transaction is automatically paid. The clock start is from the “Create Date” in TPPS until the Payment Settled date.

NOTE: As part of the invoice verification process, the origin PPSO may request hard-copy documentation from the TSP (to include the DD Forms 619 and 619-1) for any invoice. In addition, the PPSO is required to review the hard-copy documentation for a set number of transactions selected at random. Under all circumstances, the PPSOs request for hard-copy documentation results in the PPI clock being stopped and restarted at zero after documentation has been received.

NOTE: Documentation requirements are as follows: weighted BL (Gross/Tare/Net/Pro Gear Weights) Weight Tickets, DD Form 619, DD Form 619-1, Inventories, third Party Approval/Invoices.

7. **Application of PPI – Scenarios.**

Table V.G.3-9. Application of PPI – Scenarios

Scenario	PPI Applications
Scenario One: TSPs invoice EDI 859 submitted to TPPS by the TSP has improper format (caused by syntax errors). TSP receives an EDI 997 (acknowledgement of receipt will state invalid invoice), generated by TPPS. (No EDI 997 for User Interface-created invoice is provided – it either passes or fails in the User Interface itself).	<ol style="list-style-type: none"> 1. Invoice is considered improper and is not captured in TPPS 2. PPI clock stops.
Scenario Two: TSPs EDI 859 or User Interface invoice submitted to TPPS by the TSP has the proper format and is sent to DPS, but incurs errors beyond syntax (e.g., Vendor Name/SCAC) (e.g., The BL number and SCAC combination are incorrect). An EDI 824 error report is generated by DPS and made available to the TSPs in TPPS. TPPS provides a Status Report to the TSPs by e-mail.	<ol style="list-style-type: none"> 1. Invoice is considered improper and is cancelled in TPPS 2. PPI clock stops and re-start at zero upon resubmission of invoice
Scenario Three: The TSP submits an invoice in TPPS and on day seven, the PPSO approves the invoice items in DPS. DPS relays the rated invoice to TPPS. The invoice goes into “Approval Required” in TPPS as it is above the threshold established by the Services. PPSO takes 25 days to approve.	<ol style="list-style-type: none"> 1. Clock begins on TPPS invoice creation date 2. TSP gets paid on day 32 from invoice creation 3. Two days PPI owed

Scenario	PPI Applications
<p>Scenario Four: The TSP submits an invoice in TPPS and after 10 days from invoice submission the PPSO approves eight line items and denies two line items in DPS. The invoice is rated for the approved line items and sent to TPPS, where the invoice goes into Audit Exception on day 11 from invoice submission. TSP updates the invoice in DPS (zeros out the two denied line items) and in TPPS on day 12. The rated BL and the TSPs' invoice matches and is paid by TPPS. The TSP re-bills for the denied line items on day 12 from the original invoice submission and the PPSO takes 28 days to approve line items in DPS. Invoice is automatically approved in TPPS on day 40 from the original invoice submission.</p>	<ol style="list-style-type: none"> 1. TSP gets paid partial amount on day 12 from original invoice submission 2. PPI clock starts at three days (10 – 7 days) 3. TSP gets paid in full on day 40 for 2nd invoice. 4. No PPI on the original invoice. For the supplemental invoice, 10 days of PPI is due.
<p>Scenario Five: Same scenario as under scenario number Four, but includes one additional step: Upon further investigation, it is concluded that the PPSO denied the line items incorrectly. TSP initiates request for PPA on originally denied line items that were incorrectly denied.</p>	<ol style="list-style-type: none"> 1. PPI is settled on a case-by-case basis.
<p>Scenario six: The TSP submits an invoice in TPPS. The PPSO takes three GBD to dispute one line item on the invoice and approve others in DPS. The approved line items are rated and the TSP zeros out the amount for the line item in dispute. The PPSO approves the invoice immediately and it is sent to TPPS. In TPPS, the transaction winds up in Audit Exception since the rated invoice from DPS does not match the original invoice filed in TPPS. The TSP updates the invoice in TPPS and is paid immediately on day three from invoice submission. TSP fails to provide PPSO required documentation in a timely manner. The disputed line item is resolved 35 days after invoice submission. The transaction is sent back to TPPS and is in Audit Exception. The TSP updates the invoice for the one line item on day 43.</p>	<ol style="list-style-type: none"> 1. PPI clock for the original invoice stands at three days 2. PPI clock restarts at zero on day 35 when the invoice for the originally disputed line item is submitted to TPPS 3. TSP gets paid partially on day three and in full on day 43. 4. No PPI due (43 days – 35 days = eight days of PPI clock).
<p>Scenario seven: The TSP submits an invoice in TPPS. The PPSO takes three GBD to dispute one line item on the invoice and approve the remainder in DPS. The TSP updates the invoice in DPS to reflect the Government rated amount for the disputed line item on day 35 from invoice submission. The PPSO approves the updated line item and DPS relays the feed to TPPS. The transaction is sent back to TPPS and is in Audit Exception since the TSP did not update the invoice in TPPS. The TSP updates the invoice for the one line item in TPPS on day 80 and is paid immediately.</p>	<ol style="list-style-type: none"> 5. PPI clock restarts at zero on day 35 when the invoice is updated in DPS. 6. The TSP gets paid on day 80. 7. 15 days of PPI due. (80 – 35 – 30 days = 15 days)
<p>Scenario eight: The TSP submits an invoice in TPPS. The PPSO takes 37 days to dispute one line item and approve the remaining in DPS. The TSP updates the one line item to reflect the Government-rated line immediately in DPS. The PPSO approves the line item immediately and the transaction is sent to TPPS. It winds up in Audit Exception since the TSP did not update the invoice in TPPS. The TSP updates the Invoice on Day 40 in TPPS and the invoice subsequently goes into "Approval Required" since it is above the services-established threshold. The PPSO takes three days to approve the invoice in TPPS.</p>	<ol style="list-style-type: none"> 1. PPI clock starts at 30 days (37-7 days) when invoice is submitted to TPPS. 2. The TSP gets paid on day 43 3. 13 days of PPI due (43 – 30 = 13 days)

Scenario	PPI Applications
Scenario nine: The TSP submits an invoice in TPPS. The PPSO approves all line items in DPS on day 8. The invoice is above the threshold and has a status of "Approval Required" in TPPS. PPSO approves the invoice in TPPS on day 34.	1. TSP gets paid on day 34 from invoice submission 2. Four days of PPI due (34 – 30 days = 4 days)

8. Process for Calculation and Posting of PPI:

- a. The TPPS provider generates a report for paid invoices that includes those outstanding more than 30 days using the status in TPPS, "Invoice Creation Date" to "Payment Settled", as parameters. This report is available on demand through TPPS, and includes invoices and LOA used for the invoices in question.
- b. SDDC runs report three times per week.
- c. SDDC then analyzes the invoices in question to determine if the transactions are subject to PPI. SDDC determines if PPI is applicable taking into account the required seven days for notification, as well as the PPI clock reset in the event a transaction has been "in dispute".
- d. If it is determined PPI is owed, the PPI worksheet calculates the amount of PPI owed to the TSP. The basis of the PPI is the entire invoice-amount.
- e. SDDC creates an eBill in TPPS due to the TSP referencing the TSP invoice number and BL number. A specific item code for PPI is used on the eBill. The eBill transactions become another paid item on the TPPS Summary Invoice for a PPSO. The eBill contains the LOA for PPI as provided by the origin PPSO's Service.
- f. The origin PPSO must approve the eBill as created by SDDC.
- g. DFAS, upon receipt of the SI, applies the interest to the specific Service associated with that LOA as mentioned above.
- h. The Government will reimburse the TPPS provider for interest when appropriate.

9. Procedures for Submitting Penalty PPI Request. The following is the high level process for paying penalty interest for interest payments that have not been made within 10 days of the invoice payment date.

- a. The TSP creates a request to receive penalty interest on invoices that are accumulated interest but has not received an interest payment after 10 days. This request must be made within 40 days of the payment date or the request is not valid. The request must be submitted with the proper information.
- b. DPS Help Desk identifies the request and forwards it to Tier 2 level employees for analysis. The Tier 2 employee first analyzes the transaction and determines if the transaction is owed interest initially and whether or not the transaction is due penalty interest.

- c. If the transaction is owed penalty payment of interest, the Tier 2 employee creates an eBill. The eBill must be created in TPPS for double the amount of interest or a minimum of \$25 and a maximum of \$5000. Additionally, if the original interest payment has been paid, the amount paid would be the double of the original interest or a minimum of \$25 and a maximum of \$5000 – original interest (i.e., if the double interest payment is \$100 and the original interest in the amount of \$50 has already been paid, $\$100 - \$50 = \$50$ is owed to the TSP due to the penalty interest). If the transaction is not owed double payment of interest, the Tier 2 employee would not create an eBill but would identify why the interest was not paid.
 - (1) The Tier 2 employee must then notify DPS Help Desk if the eBill has been created or if the double interest request has been denied.
 - (2) If the penalty interest was granted, the help desk must notify the TSP that an eBill has been generated and waiting approval by the PPSO. If the penalty interest request is denied, DPS Help Desk must close out the service request with a note stating why the double interest request was denied and forward the closed service request to the TSP.
- d. After the eBill has been created, the eBill enters the “Approval Required” status in TPPS. During the routine checks for transaction in “Approval Required” Status, the PPSO identifies the eBill and approves or denies the transaction based on analysis. If approved, the eBill enters “Payment Settled” status and is paid by TPPS via EFT. If denied, the eBill does not get paid by TPPS and a record of the eBill is held in TPPS with a note describing why the item has been denied.

F. CONTINGENCY PLAN

The contingency option to process shipments manually in cases where the system is down for an extended period of time and there is no internet connection. The diagram depicts the participating organizations as rectangles, processes as ovals, and the lines between them as data and information flows.

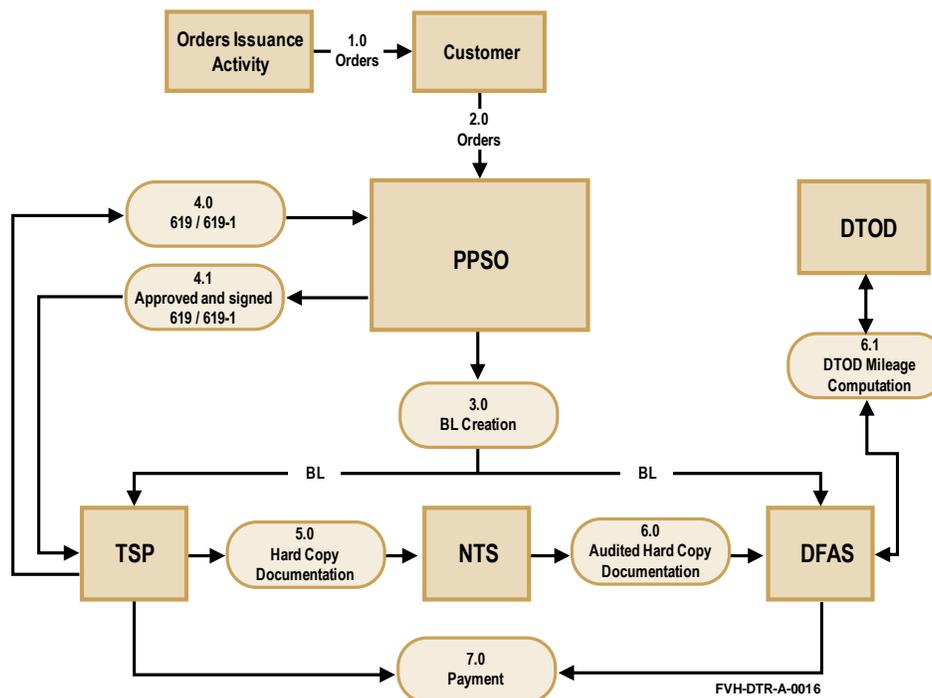


Figure V.G.3-6. High Level Contingency Process

1. Process Level Description:

- a. 1.0: Order/Authorization Issuance Activity prepares the order/authorization, and the activity's funds manager/budget office makes sure that the proper accounting data (e.g., TAC/LOA/MDC) is entered on the TOD. The order/authorization is given to the customer.
- b. 2.0: The customer then relays the order/authorization to the PPSO.
- c. 3.0: The PPSO then creates a BL based on the order/authorization received and forwards the document to the TSP and DFAS. The PPSO maintains a copy of each BL issued, including those that are cancelled.
- d. 4.0: The TSP performs services, prepares, and submits the inventory, weight ticket, and DD Form 619, to the origin PPSO for authorization and the DD Form 619-1, to the destination PPSO for authorization.
- e. 4.1: The origin and destination PPSO review and authorize the DD Forms 619 and 619-1 respectively, and return them to the TSP.
- f. 5.0: The TSP submits the hard copy Public Voucher, along with the BL, DD Form 619, DD Form 619-1, and the weight ticket to the DFAS Payment Center. The hard copy documentation is either sent to National Traffic Service (NTS) directly or the documents are sent to DFAS and then forwarded to NTS.
- g. 6.0: DFAS and TSP representatives work to resolve billing discrepancies, such as missing signatures or differing cost amounts. If a billing dispute needs to be escalated, it is raised to the SDDC, and eventually to GSA if the disagreement cannot be resolved.
- h. 6.1: DTOD is used for computation of LHS and accessorial costs by DFAS.
- i. 7.0: DFAS reviews, certifies the invoice for payment, and makes the payment to the TSP.

NOTE: Documentation requirements are as follows: weighted BL (Gross/Tare/Net/Pro Gear Weights) Weight Tickets, DD Form 619, DD Form 619-1, Inventories, third Party Approval/Invoices.

2. Processing Transactions in DPS or TPPS. The Service HQ must create a contingency plan to process transactions in DPS and TPPS. This plan must ensure all transactions are processed if the PPSO site does not have the capabilities to access any of the systems. Transactions which must be processed during this scenario include pending invoices in DPS, Approval Required transactions in TPPS, and the SI. The contingency plan must determine the personnel who are responsible for processing transactions, relocation of any hardware needed for functionality, and the processing location.

- a. Proper Invoice Submission. One of the DP3's objectives is to replicate the current program's billing procedures (prior to DPS) into an electronic format using TPPS as a payment tool to pay the TSPs. The electronic billing procedures provide information visibility for stakeholders; improve the DFAS payment and collection process; and reduce the amount of paper documentation. These objectives provide a more efficient way of billing. While achieving the program's objectives, it is important to note that the business rules and procedures of the DTR are the main guidelines for the DP3.

Outlined below are guidelines the TSP must use when submitting invoices to DPS for services performed. Adherence to these guidelines ensures the TSP is submitting the invoice properly and all charges are properly processed in a timely and efficient manner. The following guidelines highlight the charges that included less than one invoice when billing through the DP3.

b. Guidelines for Proper Invoicing:

- (1) All origin SIT charges including LHS with fuel surcharge, and all associated accessorial.
- (2) All destination SIT with storage less than 30 days, including fuel surcharge and all associated accessorial.
- (3) All destination SIT charges with storage more than 30 days, including fuel surcharge and all associated accessorial. These services can be billed in 30 days increments or TSP can wait until shipment is delivered before invoicing.
- (4) Partial delivery of destination SIT, including fuel surcharge and all associated accessorial.
- (5) Partial and remaining portion of destination SIT, including the fuel surcharge and all associated accessorial.
- (6) Reimbursement invoice(s) (Credit invoice).
- (7) Reimbursement invoice(s) with re-invoiced charges (i.e., denied charge(s)).
- (8) Direct deliveries including LHS with fuel surcharge, and all associated accessories.
- (9) Any denied item code(s) from previous invoicing.
- (10) Any item code(s) that was accidentally left off of the previous invoicing.

NOTES:

1. Exceptions to these guidelines are handled on a case-by-case basis.
2. TSPs must not submit an invoice for each item code. Single item invoices that do not conform to the procedures outlined above are denied. The TSP is required to resubmit charges using one of the invoice formats listed in the invoicing guidelines.