

README.TXT  
TRAC2ES MOBILE  
WORKSTATION

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This file is designed to help the user through the mobile installation process, as well as provide some basic TRAC2ES Mobile configuration information. At the point where this file does not resolve your issues, it may be necessary to contact the local system administrator for local LAN support or TRAC2ES support for more specific TRAC2ES Mobile concerns. For changes to TRAC2ES Mobile included in this release see the RELEASE\_NOTES.txt file accompanied with this CD.

SYSTEM REQUIREMENTS:

It's recommended that while running TRAC2ES Mobile no other software is running. Having other software applications running may cause performance issues.

Recommended Operating Requirements  
Hardware: CPU: PIII 1.0 GHz; RAM:  
256MB; Disk Space: 250MB(free); CD-ROM:  
24x; Modem: 56k V.90; Software: OS:  
Windows 2000

Minimum Operating Requirements Hardware: CPU:  
PII 266MHz; RAM: 128MB; Disk Space:  
100MB(free); CD-ROM: 24x; Modem: 56k V.90;  
Software: Browser: Internet Explorer (v6.0 or later) is the recommended browser.  
Netscape (v4.7.8 or later) and Mozilla (v1.7.6 or later) will also  
allow users to view reports however the output may not be optimized for  
proper display; OS: Win NT 4.0 SP5;

INSTALLATION:

To start the installation process navigate to your CD-ROM via Windows Explorer and click on InstallTRAC2ES MOBILE.exe. This will start the TRAC2ES Mobile InstallShield. Follow the instructions provided to complete the TRAC2ES Mobile install. If InstallShield detects that you are installing on a DII COE system, the installer will launch the DII COE installer to continue the process. You will need to continue the process through the DII COE installer.

If the install fails or you are unable to start TRAC2ES MOBILE you may be able to continue by clicking on setupTRAC2ES MOBILE.exe, located on your hard disk in h\tracmc. If that also fails, please contact your TRAC2ES Help Desk.

Note: In some cases, the install progress bar may go away with the appearance that nothing is happening, or the install has failed. Please, be patient, the install is still running in the background.

After an install, a user should be able to connect and send data without additional configuration changes. In cases where TRAC2ES or your local system admin determines that the server your connecting to needs to change follow the steps below, but only change what is necessary.

SETUP/CONFIGURATION:

1. Gather the following information: (Sources for the information include your Local Area Network (LAN) System Administrator, Base System Administrator, and PMRC System Administrator).

Note: Do not change any settings on the Email Server/Email Addresses tab. Also, do not change any settings on the Socket tab without the guidance of your PMRC System Administrator.

a) TRAC2ES User Id, TRAC2ES User Password; (PMRC System Administrator)  
These are necessary for successful interaction with the TRAC2ES Database. This information is required.

b) Dial-up tab: RAS Number (and prefix), RAS User Id, RAS Password; (Local LAN System Administrator, Base System Administrator) These are necessary for successful communications using a RAS.

c) Socket tab: Host Name; (Local LAN System Administrator, Base System Administrator, and PMRC System Administrator) \*\*\*\*\* Remote(Server) Port and Local(Client) Port must be 7527 \*\*\*\*\*

1 After successfully logging into TRAC2ES MOBILE, bring up the TRAC2ES MOBILE Administration Frame by selecting the [Edit] Menu and then [System Configuration] Menu Item.

2 Working from the [Connection Settings] Tab, configuring TRAC2ES MOBILE will be different based on what type of connection you will be using. Different information is required to be entered for successful communications.

a) LAN/Socket: Enter the [Host Name] on the Socket Tab.

b) RAS/Socket: Enter all the fields required for LAN/Socket and RAS/Email.

1 After entering all fields required, click the [Save Connection Settings] button.

2 Acknowledge all prompts.

3 From the Communications Menu, select Connection Type and the connection mode that will be used: "Use Sockets, via LAN" or "Use Sockets, via Dial-up".

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NOTE: If any other prompts are received indicative of an error, contact your PMRC System Administrator.

Detailed instructions for using and configuring TRAC2ES Mobile are available in the Software Users Manual that can be provided by your PMRC System Administrator.

