

USTRANSCOM JOSAC Website Procedures

USTRANSCOM hosts two JOSAC web sites, a public site and a private site. Our goal is to use the public web site to provide airlift customers, without a CAC card, general information about the Joint Operational Support Airlift Center (JOSAC) and additional means to contact JOSAC. From the public site, users can download a copy of the standard Military Air Passenger/Cargo Request Form (DD 2768), view a PowerPoint presentation highlighting our enterprise, access a general JOSAC phone number and find our private JOSAC web site link. The private web site offers much more detailed content.

Public web site: The public web site may be accessed at <http://www.transcom.mil/josac/>. This site is accessible by anyone in the world with access to the www. By law, all documents on this site must be made 508 compliant, i.e., accessible by the visually handicapped. This is a demanding process, sometimes taking several days to make a single PowerPoint briefing compliant. In addition, all documents must be reviewed by four separate offices in USTRANSCOM for compliance with rules governing privacy, foreign technology dissemination, classification, proprietary information, freedom of information, etc. Consequently, it is not only a laborious process to post some documents on this site, but many may not be approved at all.

Private web site: This site is behind the USTRANSCOM firewall. One must have a valid common access card (CAC) to access it. The public web site may be accessed at <https://josac.transcom.mil/>. The private web site contains a wealth of OSA information and links. Additionally it contains a “ride finder” feature that allows users a secure view of CONUS Operational Support Airlift (OSA) schedules and numbers of seats forecast to be available to qualifying Space-A passengers.