

TRAC2ES Mobile Workstation
Booz|Allen|Hamilton

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This file is designed to help the user through the TRAC2ES Mobile installation process, as well as provide some basic TRAC2ES Mobile configuration information. At the point where this file does not resolve issues, it may be necessary to contact the local system administrator for local LAN support or TRAC2ES support for more specific TRAC2ES Mobile concerns. For changes to TRAC2ES Mobile included in this release see the RELEASE_NOTES.txt file included with the installation CD or files.

NOTE: For optimal printing select to print the document in the Landscape format with left and right hand margins set to 0.5 inch

I SYSTEM REQUIREMENTS:

The following provides Recommended and Minimum Operating Requirements for the TRAC2ES Mobile Client:

Recommended Operating Requirements -

Hardware: CPU: PIII 1.0 GHz; RAM: 256MB; Disk Space: 250MB(free); CD-ROM: 24x;
Network Connection: Network Interface Card (NIC) 10/100 Mb/s;

Software: Browser: Internet Explorer (v6.0) is the recommended browser.
OS: Windows XP

Minimum Operating Requirements -

Hardware: CPU: PIII 1.0 GHz; RAM: 128MB; Disk Space: 100MB(free); CD-ROM: 24x;
Modem: 56k V.90;

Software: Browser: Internet Explorer (v6.0); Network Connection: Dial Up via
Modem 56k V.90
OS: Win NT 4.0 SP5;

NOTE: Mozilla Firefox (v1.5 or later) will also allow users to view reports however the output may not be optimized for proper display.

II INSTALLATION:

To install TRAC2ES Mobile you must be logged in with Windows Administrator privileges. To Launch the InstallAnywhere Executable, navigate to the "Disk1\InstData\VM" folder on the install CD and select the [Trac2esMobileSetup.exe] file. Follow the on-screen instructions to install the application. The process and steps are listed below for additional information.

NOTE: It's recommended that while installing TRAC2ES Mobile, no other software should be running. Having other software

applications running may cause performance issues.

InstallAnywhere Install Process

1. After launching the "Trac2esMobileSetup.exe" the first screen presented is the "Introduction Screen". After review of the information, the installing Administrator should select [Next] to continue.

NOTE: The Introduction Screen provides initial information for users including recommended Web Browsers for reviewing Reports, and Contact Information for the GPMRC and TPMRCs as well as for the USTRANSCOM Tier I Help Desk.

2. The next screen presented is the "Choose Install Folder". The InstallAnywhere product will default the installation of the TRAC2ES Mobile client to the "C:\Program Files\TRACMC\TRAC2ES Mobile_<Version>" file location. The Administrator may choose another installation location, however it is recommended that the default location for installation be accepted. The Administrator must press [Next] to continue.

3. The "Pre_Installation Summary" screen will then be displayed that provides a listing of the choices selected during the install process. The Administrator must select [Install] to begin the install process.

4. InstallAnywhere will perform the installation of the TRAC2ES Mobile Client software. A shortcut/launch icon will be added to the workstation [Desktop] and the [Start | Programs] menu. As part of this process, an additional step will be performed by InstallAnywhere. A new User Group will be created on the workstation called "TRAC2ES Mobile Users" that will be granted full permissions on the folder where the TRAC2ES Mobile client software is installed (C:\Program Files\TRACMC\TRAC2ES Mobile_<Version>), See below for more information on assigning users to the new group!

5. After installation of the TRAC2ES Mobile Client software, the Administrator will be prompted to select the server location for the database environment TRAC2ES Mobile will connect to on the "Select Server" screen. Administrators will select [Primary] to automatically configure the TRAC2ES Mobile Client to connect with the active production site (live database). Alternatively, Administrators can select one of the individual exercise instances (databases) to automatically have the TRAC2ES Mobile client configured to communicate with the Exercise site. These settings can also be adjusted after TRAC2ES Mobile has been successfully installed to allow the TRAC2ES Mobile application to be used with either the live/production database, or an exercise database.

6. The final screen presented during installation will be the "Install Complete" screen noting that the installation was completed successfully, the Administrator must select [Done] to exit. This completes the automated portion of the

installation process.

NOTE: If the installation fails, verify the installer/user is logged in with Administrative privileges. It may be necessary to uninstall and re-install the TRAC2ES Mobile Client. See the Uninstall process instructions below.

Assigning Users to the TRAC2ES Mobile Users Group

7. In the final non-automated step for the installation process, the Administrator must assign local workstation users to the "TRAC2ES Mobile Users" group. This will provide patient movement personnel users with the appropriate privileges to access and run the TRAC2ES Mobile Client, and must be performed in order for these personnel to be able to successfully use TRAC2ES Mobile!

a) On the workstation, the Administrator should navigate to the [Start Settings | Control Panel | Administrative Tools | Computer Management] and open the [Local Users and Groups] selection.

b) Select the [Group] folder, a list of Groups is displayed in the right-hand pane.

c) Select the [Trac2es Mobile Users] group and select [Add to Group]. A separate window called

"Trac2es Mobile Users Group Properties" opens that will allow the Administrator to add local users to the group.

d) Select the [Add] button, the "Select Users" screen is displayed. Administrators can then enter the appropriate users

to add to the group. Once the users are selected, press the [Ok] to return to the previous screen.

e) On the "Trac2es Mobile Users Group Properties" screen select [Apply] to save the group settings.

NOTE: These actions complete the installation process, and authorized users may now logon to the workstation and begin using the TRAC2ES Mobile Client. However, if the workstation connects to the internet via a proxy; additional settings will need to be configured to allow the TRAC2ES Mobile client to connect to the server site, see SETUP/CONFIGURATION section below.

III UNINSTALLING:

To uninstall the TRAC2ES Mobile Client software, you must be logged in with Windows Administrator privileges. The uninstall process will remove the TRAC2ES Mobile Client software and associated folders under the initially installed folder. To uninstall the software, follow the steps below.

1. On the workstation, the Administrator should navigate to the [Start | Settings | Control Panel | Add or Remove

Programs].

2. Locate the specific version of the TRAC2ES Mobile Client to be uninstalled and select [Change/Remove].

NOTE: Versions of the TRAC2ES Mobile Client installed with InstallAnywhere now include a link called "click here for support information." that will provide the release version information if more than one version of the TRAC2ES Mobile Client is installed.

3. A new window called "Uninstall TRAC2ES Mobile" is displayed. Select [Next] to continue.

4. The "Uninstall Options" pane is displayed and provides the Administrator with the option to perform either a "Complete" or "Uninstall Specific Feature" uninstall. The "Complete" option is selected by default and is recommended. The user must select [Next] to continue.

5. The InstallAnywhere product conducts the uninstallation of the TRAC2ES Mobile Client.

6. After the de-installation process is complete, the "Uninstall Complete" screen is displayed. The user must select [Done] to exit the process.

NOTE: If the uninstall fails, verify the user attempting to uninstall TRAC2ES Mobile has logged in with Administrative privileges.

In addition, the uninstillation process may leave behind files that were not created by the Installer. Please remove these manually.

IV SETUP/CONFIGURATION:

Changing Server Site:

The TRAC2ES Mobile Client configuration is setup as part of the installation process to connect to a specified server site. If a user needs to change configuration settings to direct the TRAC2ES Mobile Client to another site, the following steps provide instruction.

1. After successfully entering login information and launching TRAC2ES Mobile, bring up the TRAC2ES Mobile Administration Frame by selecting [Edit] from the Main Menu and then select [System Configuration].

2. On the "Server" tab enter the appropriate [Service URL] for the new site based on entries listed in table below.

Active & Exercise HOST NAME:
<https://trac2es-prdsss.trac2es.transcom.mil>

Active Service URL

Database ServiceUrl
TDBS/TDBD: /prdssitr3/services/PrdssService

Exercise Service URLs

Database ServiceURL
NTDBS: /prdssitr3-ntdbs/services/PrdssService
ETDBS: /prdssitr3-etdbs/services/PrdssService
ETDBS2: /prdssitr3-etdbs2/services/PrdssService
ETDBR: /prdssitr3-etdbr/services/PrdssService

NOTE: Users should not have to change the Host Name for any site, they will only need to change the service URL.

3. After entering the new Service URL, click the [Save Connection Settings] button.

4. Acknowledge the prompt to overwrite connection settings prompts by selecting [Yes].

5. To connect to the new site select [Communications | Connect].

NOTE: If connection fails, verify the connection settings and then close the TRAC2ES Mobile client/application; then restart the TRAC2ES Mobile application and reattempt to connect to the new site.

Configure Proxy Settings:

After the installation process, the TRAC2ES Mobile client has been configured to connect to a server site via HTTPS using a specific host name and service URL. To change the connection settings for the TRAC2ES Mobile client to use Proxy Settings, the users will have to gather the Proxy Settings from the local network system administrator and update the configuration based on the steps listed below.

NOTE: The proxy setting should only be configured if the client must connect via proxy settings.

1. Gather the following information:

Host Name (i.e. url proxy.connection.mil or IP 192.90.100.12)
Port (8080)

2. After successfully entering login information and launching TRAC2ES Mobile, bring up the TRAC2ES Mobile Administration

Frame by selecting the [Edit] from the Main Menu and then [System Configuration].

3. Select the [Proxy] Tab, and then select the [Connect using proxy] checkbox.

4. The user should enter the Host Name and Port information on the proxy tab, and then select the [Save Proxy Settings] button.

4. Acknowledge the prompt to overwrite connection settings prompts by selecting [Yes].

5. To connect using the proxy settings you must close the TRAC2ES Mobile Client/Application, and then re-launch TRAC2ES Mobile. At this point, the user may startup and connect online using the proxy settings.

NOTE: If connection fails, verify the proxy connection settings and then close the TRAC2ES Mobile application, then reopen the application and reattempt to connect using the new settings.

(Sources for the information needed to successfully install TRAC2ES Mobile include your Local Area Network (LAN) System Administrator, Base System Administrator, and PMRC TRAC2ES System Administrator).

NOTE: If any other prompts are received indicative of an error, contact your PMRC TRAC2ES System Administrator.

Detailed instructions for operation and use of TRAC2ES Mobile are available in the Software Users Manual, Trainging Guides, and Pocket Guides. These additional documents can be provided by your PMRC System Administrator.